# AX4GE Tube-G AX4PE Tube-G Online Manual

DOC. NO.: AX4GETUBEG-OL-E0211A



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# **Before You Start**



This Online Manual will introduce to the user how this product is installed. All useful information will be described in later chapters. Please keep this manual carefully for future upgrades or system configuration changes. This Online Manual is saved in <a href="PDF">PDF</a> format, we recommend using Adobe Acrobat Reader 4.0 for online viewing, it is included in <a href="Bonus CD">Bonus CD</a> or you can get free download from <a href="Adobe web">Adobe web</a> site.

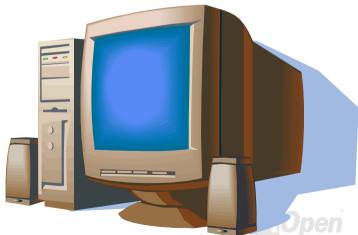
Although this Online Manual is optimized for screen viewing, it is still capable for hardcopy printing, you can print it by A4 paper size and set 2 pages per A4 sheet on your printer. To do so, choose **File > Page Setup** and follow the instruction of your printer driver.

Thanks for the help of saving our earth.



# **Overview**

Thank you for choosing AOpen AX4GE Tube-G / AX4PE Tube-G motherboard. AX4GE Tube-G / AX4PE Tube-G is Intel® Socket 478 motherboard (M/B) based on the micro ATX form factor featuring the Intel 845GE / Intel 845PE chipsets. As high performance chipset built in the M/B, AX4GE Tube-G / AX4PE Tube-G motherboard supports Intel® Socket 478 Pentium® 4 (Willamette / Northwood) and 400/533 MHz Front Side Bus (FSB) clock. In the AGP performance, it has one AGP slot and supports AGP 4X mode and pipelined spilt-transaction long burst transfer up to 1056MB/sec. According to different customer's requirements, this motherboard supports DDR266 (PC2100) SDRAM and DDR333 (PC2700) SDRAM up to 2GB maximum. The onboard IDE controller supports Ultra DMA 33/66/100 and there are 3 PCI slots provided on this board. In addition, AX4GE Tube-G / AX4PE Tube-G Motherboard incorporates Sovtek 6922 dual Triode tube to provide you an incredible sound effects that even audiophiles would be stunned when they listen to the music. Besides, AX4GE Tube-G / AX4PE Tube-G has an AC97 CODEC chipset onboard providing high performance and magic surround stereo sound to let people enjoy working with it. Now, let's enjoy all features from AOpen AX4GE Tube-G / AX4PE Tube-G motherboard.



# Feature Highlight

#### **CPU**

Supports Intel® Socket 478 Pentium® 4 (Willamette / Northwood) 1.4GHz~2.8GHz+ with 400/533MHz Front Side Bus (FSB) designed for Socket 478 technology.

#### Chipset

The 845GE/PE chipset contains two core components designed for the desktop platform: the 845GE/PE Graphics Memory Controller Hub (GMCH), and the Intel I/O Controller Hub 4 (ICH4). These components are interconnected via an Intel proprietary interface called Hub Interface. The Hub Interface is designed into the 845GE/PE chipset to provide an efficient, high bandwidth communication channel between the GMCH and the ICH4. The GMCH component provides the processor interface, system memory interface, Hub interface, AGP interface, and an integrated graphics device with analog and digital display ports (845GE only). The ICH4 integrates a Universal Serial Bus 2.0 controller, Ultra ATA/100 Controller, Low Pin Count interface, Firmware Hub Flash BIOS interface controller, PCI interface controller, integrated LAN, AC'97 digital controller, and a Hub Interface for communication with the GMCH.

#### **Expansion Slots**

Including three 32-bit/33MHz PCI, one AGP 4X slots. The PCI local bus throughput can be up to 132MB/s. The Accelerated Graphics Port (AGP) specification provides a new level of video display sophistication and speed. The AGP video cards support data transfer rate up to 1056MB/s. AX4GE Tube-G / AX4PE Tube-G motherboard includes one AGP expansion slot for a bus mastering AGP graphic card. For AD and SBA signaling, AX4GE Tube-G / AX4PE Tube-G motherboard can support 4X mode. Of three PCI slots provided, all of them are master PCI slots with arbitration and decoding for all integrated functions and LPC bus.

#### Memory

Provides three 184-pin DDR <u>SDRAM</u> DIMM sockets that support up to 2GB of <u>PC2700(DDR333)</u> and <u>PC2100(DDR266)</u> compliant SDRAM (Synchronous Dynamic Random Access Memory) (Please note that only CPU FSB 533MHz supports DDR333).

#### **Watch Dog Timer**

Includes AOpen "Watch Dog Timer" function that can auto-reset system in 4.8 seconds when you fail to system overclocking.

#### **1MHz Stepping Frequency Adjustment**

Provides "1MHz Stepping Frequency Adjustment" function in the BIOS. This magic function allows you to adjust CPU <u>FSB</u> frequency from 100~248MHz by 1MHz stepping adjustment, and helps your system get maximum performance.

#### **AGP Protection Technology**

With AGP Protection Technology implemented, this motherboard will automatically detect the voltage of AGP card and prevent your chipsets from being burnt out.

#### **LAN Port**

On the strength of Intel ICH4 on board, it provides 10/100 Mbps Ethernet for office and home use.



#### Ultra DMA 33/66/100 Bus Mater IDE

Comes with an on-board PCI Bus Master IDE controller with two connectors that allow you to connect four IDE devices in two channels, supporting <u>Ultra DMA</u> 33/66/100, PIO Modes 3 and 4 and Bus Master IDE DMA Mode 5, and other Enhanced IDE devices.

#### **On-board AC'97 Sound**

AX4GE Tube-G / AX4PE Tube-G uses RealTek AC97 sound chip. This on-board audio includes a complete audio recording and playback system.

#### Sovtek 6922 Dual Triode Tube

This tube Motherboard incorporates <u>Sovtek 6922 dual Triode tube</u> to provide you the incredible sound effects that even audiophiles would be stunned when they listened the music.

#### Six USB2.0 Ports

Provides four ports on the back panel, one <u>USB</u> connector on the board, providing a total of six USB2.0 interface devices such as mouse, keyboard, modem, scanner, etc.

#### S/PDIF Connectors

S/PDIF (Sony/Philips Digital Interface) is the newest audio transfer file format, which provides impressive quality through optical fiber and allows you to enjoy digital audio instead of analog audio.



#### **Power Management/Plug and Play**

Supports the power management function that confirms to the power-saving standards of the U.S. Environmental Protection Agency (EPA) Energy Star program. It also offers <u>Plug-and-Play</u>, which helps save users from configuration problems, thus making the system much user-friendlier.

#### **Hardware Monitoring Management**

Supports CPU or system fans status, temperature and voltage monitoring and alert, through the on-board hardware monitor module.

#### **Enhanced ACPI**

Fully implement the ACPI standard for Windows® 98/ME/2000 series compatibility, and supports Soft-Off, STR (Suspend to RAM, S3), STD (Suspend to Disk, S4) features.

#### Super Multi-I/O

Provides two high-speed UART compatible serial ports and one parallel port with EPP and ECP capabilities. UART can also be directed from COM1 to the Infrared Module for the wireless connections.



# **Quick Installation Procedure**

This page gives you a quick procedure on how to install your system. Follow each step accordingly.

- 1. Installing CPU and Fan
- 2. Installing System Memory (DIMM)
- 3. Connecting Front Panel Cable
- 4. Connecting IDE and Floppy Cable
- 5. Connecting ATX Power Cable
- 6. Connecting Back Panel Cable
- 7. Power-on and Load BIOS Setup Default
- 8. Setting CPU Frequency
- 9. Reboot
- 10. Installing Operating System (such as Windows 98)
- 11. Installing Driver and Utility



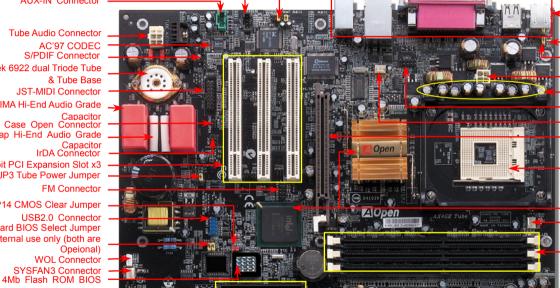
Front Audio Connector CD-IN Connector AUX-IN Connector

Tube Audio Connector AC'97 CODEC S/PDIF Connector Sovtek 6922 dual Triode Tube & Tube Base JST-MIDI Connector WIMA Hi-End Audio Grade Capacitor Case Open Connector MultiCap Hi-End Audio Grade Capacitor IrDA Connector 32-bit PCI Expansion Slot x3 JP3 Tube Power Jumper

JP14 CMOS Clear Jumper USB2.0 Connector JP24 Die-Hard BIOS Select Jumper JP25 for internal use only (both are Opeional) **WOL Connector** SYSFAN3 Connector

Front Panel Connector

**FM Connector** 



**Motherboard Map** 

PC99 Colored Back Panel

Resetable Fuse JP28 Keyboard/Mouse Wakeup Enable/Disable Jumper 4-pin 12V. ATX Power Connector

Low ESR Capacitors **COM2 Connector** 

SYSFAN2 Connector

AGP 4x Expansion Slot

478-pin CPU socket (Willamette/ Northwood) with Voltage and Frequency Auto-detection that supports Intel® Pentium® 4 CPU

Intel 845GE/PE Chipsets CPUFAN1 connector

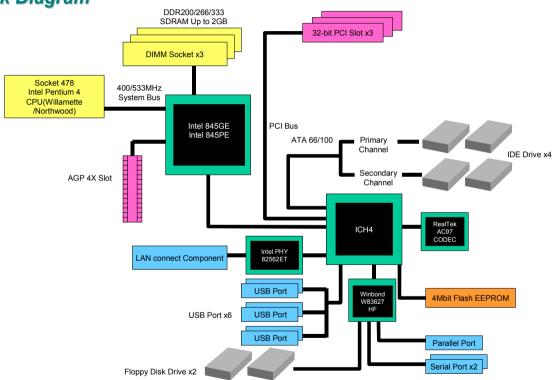
184-pin DIMMx3 support DDR200/266/333 SDRAM maximum up to 2GB

ATA66/100 IDE Connector x2 ATX Power Connector

**FDD Connector** 



**Block Diagram** 



# **Hardware Installation**

This chapter describes jumpers, connectors and hardware devices of this motherboard.



**Note:** Electrostatic discharge (ESD) can damage your processor, disk drives, expansion boards, and other components. Always observe the following precautions before you install a system component.

- 1. Do not remove a component from its protective packaging until you are ready to install it.
- 2. Wear a wrist ground strap and attach it to a metal part of the system unit before handling a component. If a wrist strap is not available, maintain contact with the system unit throughout any procedure requiring ESD protection.



# About "User Upgrade Optional" and "Manufacture Upgrade Optional"...

When you read this online manual and start to assemble your computer system, you may notice that some of the functions are marked as "User Upgrade Optional" or "Manufacture Upgrade Optional". Although all of AOpen's motherboards have included many amazing and powerful features, sometimes not every user is familiar with these powerful features. As a result of this we define features that can be upgraded by users as "User Upgrade Optional". You can upgrade these functions by purchasing additional devices. As for functions that cannot be upgraded by users, we define them as "Manufacture Upgrade Optional". If need be, you can contact our local distributors or resellers to purchase "Manufacture Upgrade Optional" components, and again you are also welcome to visit our official website at english.aopen.com.tw for detail information.

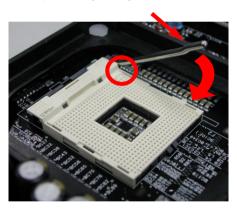




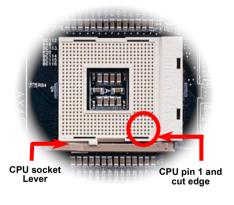
# **CPU Installation**

This motherboard supports Intel® Pentium 4 Socket 478 series CPU (Willamette / Northwood). Be careful of CPU orientation when you plug it into CPU socket.

**1.** Pull up the CPU socket lever and up to 90-degree angle.



**2.** Locate Pin 1 in the socket and look for mark on the CPU upper interface. Match Pin 1 and cut edge, then insert the CPU into the socket.



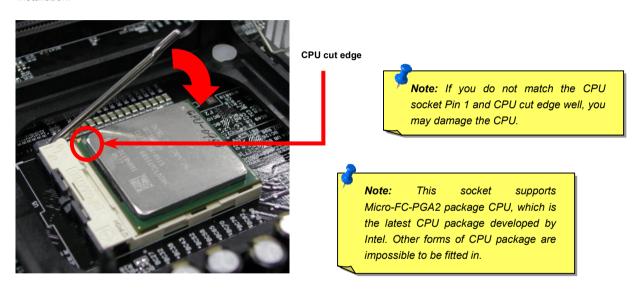


Note: Those pictures are for example only; they may not look the same with the motherboard you purchased.



# AX4GE TUBE-G/AX4PE TUBE-G

Press down the CPU socket lever and finish CPU installation.



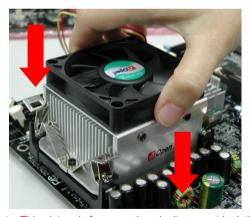
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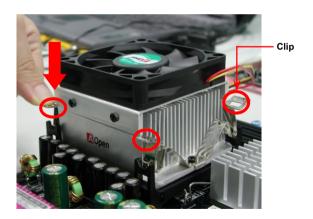
# **CPU Fan Installation**

This motherboard comes with a retention module attached on the CPU socket when shipped, we strongly recommend you to install AOpen special designed CPU Fan as shown below on the retention module for better heat dissipation. Please install the CPU Fan correctly as the following pictures shown.

 Gently put the CPU Fan down on the retention module with clips aligning correctly to the four corners.



**2.** Pressing down the four clips with force one by one on the retention module.



Note: This picture is for example only; it may not look the same with the motherboard you purchased.



# Hyper Threading Technology

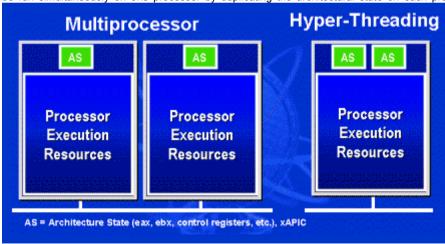
# NEW

### What is Hyper-Threading?

Hyper-Threading technology is an innovative design from Intel that enables multi-threaded software applications to process threads in parallel within each processor resulting in increased utilization of processor execution resources. As a result, an average improvement of ~40% in CPU resource utilization yields higher processing throughput.

#### **How Hyper-Threading Works**

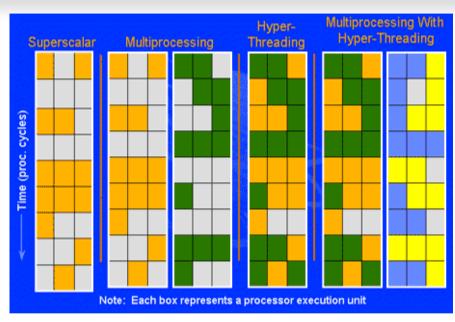
A form of simultaneous multi-threading technology (SMT), Hyper-Threading technology allows multiple threads of software applications to be run simultaneously on one processor by duplicating the architectural state on each processor while the same processor execution



resources is shared. The figure below represents how a Hyper-Threading based processor differentiates traditional multiprocessor. The left-hand configuration shows а traditional multiprocessor system with two physical processors. Each processor has its own independent execution resources and The architectural state. right-hand configuration represents Intel Hyper-Threading technology based processor. You can see that the architectural state for each processor is duplicated, while the execution resources is shared



For multiprocessor-capable software applications. the Hyper-Threading based processor is considered two separate logical processors on which the software applications can run without modification. Also, each logical responds to interrupts processor first independently. The logical processor can track software one thread, while the second logical processor tracks another software thread simultaneously. Because the two threads share the same execution resources, the second thread can use resources that would be otherwise idle if only one thread was executing. This results in an increased utilization of the execution resources within each physical processor.



The figure below represents how Hyper-Threading saves time when it works. With two logical processors available on every single physical processor, multi-threaded applications can now take advantage of thread-level parallelism on each physical processor for additional performance. As software applications continue to be optimized to take greater advantage of processor parallelism, Hyper-Threading technology provides an additional boost for newer capabilities and the growing needs of today's users.



# **Enlarged Aluminum Heatsink**

Cool down CPU and Chipset are important for system reliability. Enlarged aluminum heat sink provides better heat consumption especially when you are trying to over-clock the CPU.





# Full-range Adjustable CPU Core Voltage

This function is dedicated to overclockers and supports Adjustable CPU Core Voltage from 1.10V to 1.85V. However, this motherboard can also automatically detects CPU VID signal and generates proper CPU core voltage.

# Setting CPU Frequency

#### BIOS Setup > Frequency/Voltage Control > CPU Clock Setting

This motherboard is CPU jumper-less design, you can set CPU frequency through the BIOS setup, and no jumpers or switches are needed. The default setting is "table select mode". You can adjust the FSB from "CPU Host/SDRAM/PCI Clock" for overclocking.

Core Frequency = CPU FSB Clock \* CPU Ratio
PCI Clock = CPU FSB Clock / Clock Ratio
AGP Clock = PCI Clock x 2

CPU Ratio	8x, 10x 21x, 22x, 23x, 24x
CPU FSB (By BIOS table)	100 and 133 MHz



# AX4GE Tube-G / AX4PE Tube-G

Northwood CPU	CPU Core Frequency	FSB Clock	System Bus	Ratio
Pentium 4 1.6G	1600MHz	100MHz	400MHz	16x
Pentium 4 1.6G	1600MHz	133MHz	533MHz	12x
Pentium 4 1.7G	1700MHz	133MHz	533MHz	13x
Pentium 4 1.8G	1800MHz	100MHz	400MHz	18x
Pentium 4 2.0G	2000MHz	100MHz	400MHz	20x
Pentium 4 2.2G	2200MHz	100MHz	400MHz	22x
Pentium 4 2.26G	2260MHz	133MHz	533MHz	17x
Pentium 4 2.4G	2400MHz	100MHz	400MHz	24x
Pentium 4 2.4G	2400MHz	133MHz	533MHz	18x
Pentium 4 2.53G	2530MHz	133MHz	533MHz	19x
Pentium 4 2.66G	2660MHz	133MHz	533MHz	20x
Pentium 4 2.8G	2800MHz	133MHz	533MHz	21x

Warning: Intel 845GE/PE chipset supports maximum 400MHz (100MHz\*4) / 533MHz (133MHz\*4) system bus and 66MHz AGP clock; higher clock setting may cause serious system damage.

# Online Manual

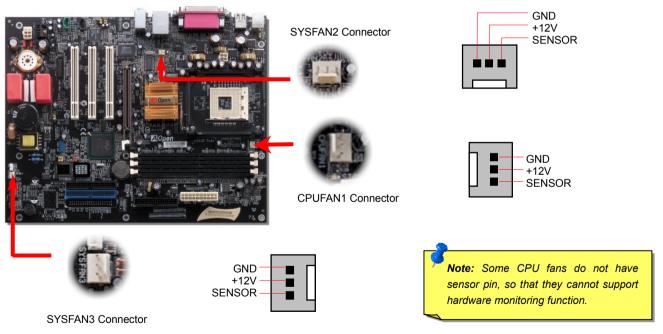
Willamette CPU	CPU Core Frequency	FSB Clock	System Bus	Ratio
Pentium 4 1.5G	1500MHz	100MHz	400MHz	15x
Pentium 4 1.6G	1600MHz	100MHz	400MHz	16x
Pentium 4 1.7G	1700MHz	100MHz	400MHz	17x
Pentium 4 1.8G	1800MHz	100MHz	400MHz	18x
Pentium 4 1.9G	1900MHz	100MHz	400MHz	19x
Pentium 4 2.0G	2000MHz	100MHz	400MHz	20x

Celeron CPU	CPU Core Frequency	FSB Clock	System Bus	Ratio
1.7G	1700MHz	100MHz	400MHz	17x
1.8G	1800MHz	100MHz	400MHz	18x

**Note:** Since the latest processor, Northwood, would detect the clock ratio automatically, you may not be able to adjust the clock ratio in BIOS manually.

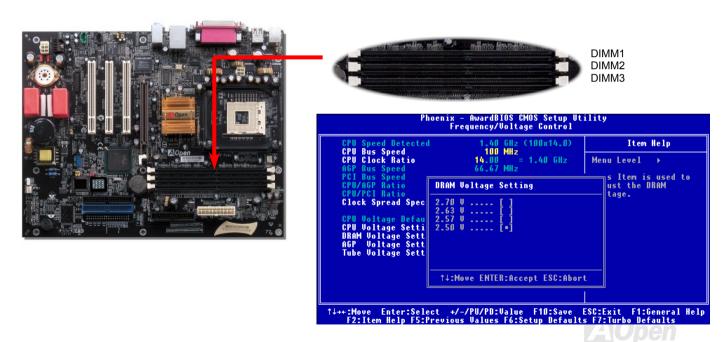
# CPU and System Fan Connector (with H/W Monitoring)

Plug in the CPU fan cable to the 3-pin CPUFAN1 connector. If you have chassis fan, you can also plug it on SYSFAN2 or SYSFAN3 connector.



# **DIMM Sockets and Memory Adjustable Voltage**

This motherboard has three 184-pin DDR <u>DIMM</u> sockets that allow you to install <u>PC1600</u> (DDR200), <u>PC2100</u> (DDR266) or <u>PC2700</u> (DDR333) memory up to 2GB. To have better and stable performance of the memory, we also provide several options of memory voltages for you to choose. You can setup an appropriate voltage with a range between 2.50V and 2.70V in BIOS.

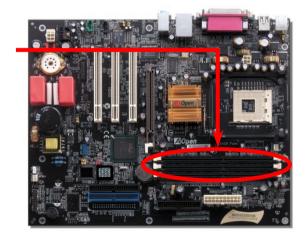


Although Intel claims that 845GE/PE Chipsets only support two DIMM sockets (four banks), we overcome this obstacle with special circuit design in order to provide better adaptability for different combinations of various RAM modules. On this motherboard, DIMM1 occupies the 1st and 2nd banks; both DIMM2 and DIMM3 are designed to share the 3rd and 4th banks. Thus, maximally you can insert one double side RAM module on DIMM2 or DIMM3, or insert one single side module on both DIMM2 and DIMM3 the most. After our testing and verifying, the following configurations are approved to be running properly.



#### (DIMM2 and DIMM3 share 2 banks maximally)

DIMM2	DIMM3
Double Side	X
X	Double Side
Single Side	Х
Х	Single Side
Single Side	Single Side

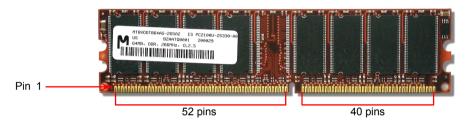




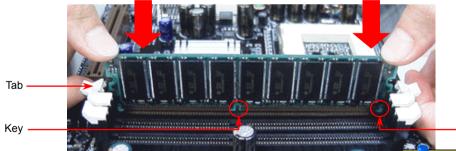
# **How to Install Memory Modules**

Please follow the procedure as shown below to finish memory installation.

1. Make sure the DIMM module's pin face down and match the socket's size as depicted below.



2. Insert the module straight down to the DIMM slot with both hands and press down firmly until the DIMM module is securely in place.



3. Repeat step 2 to finish additional DIMM modules installation.

Note: This picture is for example only; it may not look the same with the motherboard you purchased.

**Note:** The tabs of the DIMM slot will close-up to hold the DIMM in place when the DIMM touches the slot's bottom.

Pin 1

# DDR 266(PC2100) and DDR 333(PC2700)



DDR SDRAM utilizes the existing SDRAM infrastructure and technology while doubling the nominal bandwidth available to systems. To put it in a simple way, DDR SDRAM is like data going along a two lane highway, while at the same time data in traditional SDRAM go along a one way street. Therefore, it is a more advanced technology that provides a great overall improvement in system performance. DDR266 (PC2100) runs two times faster than the traditional PC133 SDRAM with the speed of Front Side Bus (FSB) up to 266MHz. (2x133=266). And DDR333 (PC2700) is running at 333MHz FSB. Both PC2100 and PC2700 are a new naming standard for speed of DDR 266 and DDR 333, representing their theoretical speeds of the RAM. The theoretical transfer rate of DDR 266 (PC2100) is 2.1GB/s and 2.7GB/s is for DDR 333 (PC2700).



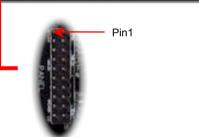
# Front Panel Connector

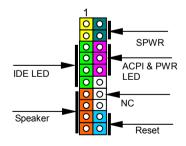


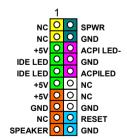
Attach the power LED, Keylock, speaker, power and reset switch connectors to the corresponding pins. If you enable "Suspend Mode" item in BIOS Setup, the ACPI & Power LED will keep flashing while the system is in suspend mode.

Locate the power switch cable from your ATX housing. It is 2-pin female connector from the housing front panel. Plug this connector to the soft-power switch connector marked **SPWR**.

Suspend Type	ACPI LED
Power on Suspend (S2) or Suspend to RAM (S3)	Flashing for every second
Suspend to Disk (S4)	The LED will be turned off



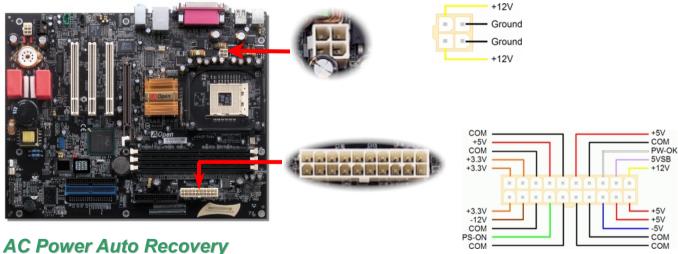






# **ATX Power Connector**

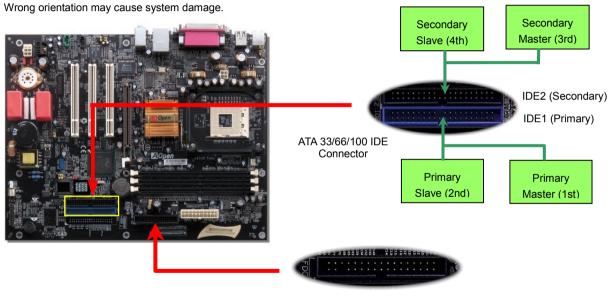
This motherboard comes with a 20-pin and 4-pin ATX power connector. Make sure you plug in the right direction. We strongly recommend you to connect the 4-pin 12V ATX connector before connecting the 20-pin ATX power connector and use standard power supply specially designed for Pentium 4 system.



A traditional ATX system should remain at power off stage when AC power resumes from power failure. This design is inconvenient for a network server or workstation, without an UPS, that needs to keep power-on. This motherboard implements an AC Power Auto Recovery function to solve this problem.

# IDE and Floppy Connector

Connect 34-pin floppy cable and 40-pin, 80-wire IDE cable to floppy connector FDC and IDE connector. Be careful of the pin1 orientation.







IDE1 is also known as the primary channel and IDE2 as the secondary channel. Each channel supports two IDE devices that make a total of four devices. In order to work together, the two devices on each channel must be set differently to **Master** and **Slave** mode. Either one can be the hard disk or the CDROM. The setting as master or slave mode depends on the jumper on your IDE device, so please refer to your hard disk and CDROM manual accordingly.

This motherboard supports ATA33, ATA66 or ATA100 IDE devices. Following table lists the transfer rate of IDE PIO and DMA modes. The IDE bus is 16-bit, which means every transfer is two bytes.

Mode	Clock Period	Clock Count	Cycle Time	Data Transfer Rate
PIO mode 0	30ns	20	600ns	(1/600ns) x 2byte = 3.3MB/s
PIO mode 1	30ns	13	383ns	(1/383ns) x 2byte = 5.2MB/s
PIO mode 2	30ns	8	240ns	(1/240ns) x 2byte = 8.3MB/s
PIO mode 3	30ns	6	180ns	(1/180ns) x 2byte = 11.1MB/s
PIO mode 4	30ns	4	120ns	(1/120ns) x 2byte = 16.6MB/s
DMA mode 0	30ns	16	480ns	(1/480ns) x 2byte = 4.16MB/s
DMA mode 1	30ns	5	150ns	(1/150ns) x 2byte = 13.3MB/s
DMA mode 2	30ns	4	120ns	(1/120ns) x 2byte = 16.6MB/s
ATA 33	30ns	4	120ns	(1/120ns) x 2byte x2 = 33MB/s
ATA 66	30ns	2	60ns	(1/60ns) x 2byte x2 = 66MB/s
ATA100	20ns	2	40ns	(1/40ns) x 2byte x2 = 100MB/s

**Warning:** The specification of the IDE cable is a maximum of 46cm (18 inches); make sure your cable does not exceed this length.



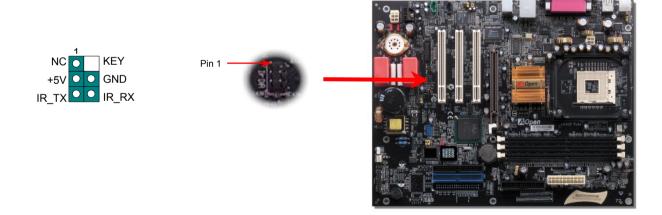
- 1. For better signal quality, it is recommended to set the far end side device to master mode and follow the suggested sequence to install your new device. Please refer to above diagram
- To achieve the best performance of Ultra DMA 33/66/100 hard disks, a special 80-wires IDE cable for Ultra DMA 33/66/100 is required.



#### IrDA Connector

The IrDA connector can be configured to support wireless infrared module, with this module and application software such as Laplink or Windows 95 Direct Cable Connection, the user can transfer files to or from laptops, notebooks, PDA devices and printers. This connector supports HPSIR (115.2Kbps, 2 meters) and ASK-IR (56Kbps).

Install the infrared module onto the IrDA connector and enable the infrared function from BIOS Setup, UART Mode, make sure to have the correct orientation when you plug in the IrDA connector.

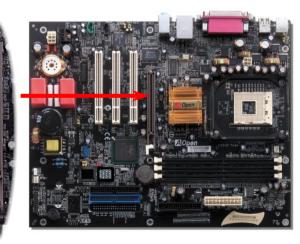


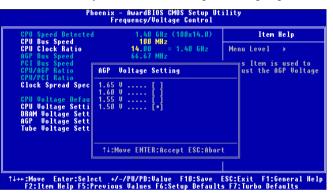


## AGP (Accelerated Graphic Port) Expansion Slot and Adjustable Voltage

AX4GE Tube-G / AX4PE Tube-G provides an AGP 4x slot. The AGP 4x is a bus interface targeted for high-performance 3D graphic. AGP supports only memory read/write operation and single-master single-slave one-to-one only. AGP uses both rising and falling edge of the

66MHz clock, for 2X AGP, the data transfer rate is 66MHz x 4bytes x 2 = 528MB/s. AGP is now moving to AGP 4x mode, 66MHz x 4bytes x 4 = 1056MB/s. Same as memory adjustable voltage, you can also adjust a suitable AGP voltage in BIOS to obtain better performance of you AGP.

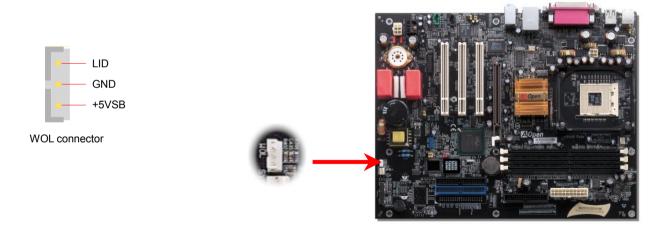




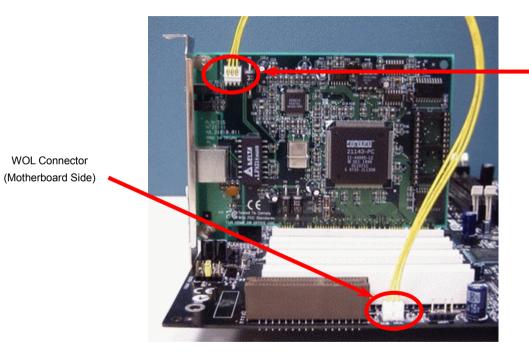


## WOL (Wake on LAN)

To use Wake On LAN function, you must have a network card with chipset that supports this feature, and connect a cable from LAN card to motherboard WOL connector. The system identification information (probably IP address) is stored on network card and because there is a lot of traffic on the Ethernet, you need to install network management software, such as ADM, for the checking of how to wake up the system. Note that, at least 600mA ATX standby current is required to support the LAN card for this function.







WOL Connector (Ethernet Card Side)

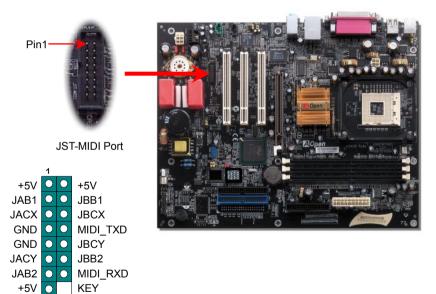
Note: This picture is for example only; it may not exactly look the same with the motherboard you purchased.



## **Game Port Bracket Supported**

This motherboard comes with a game port (Joystick-Midi) for you to connect any midi devices or joysticks. To use this function you have to have a joystick module and connect it with a game port cable to this port on the motherboard.



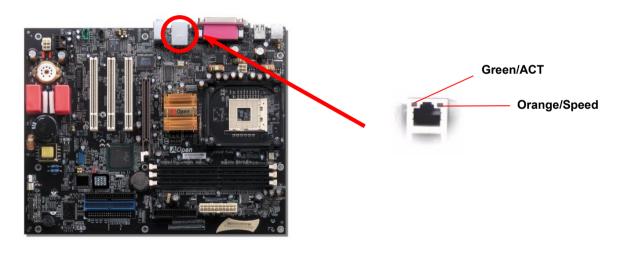


Note: This picture is for example only; it may not exactly look the same with the motherboard you purchased.



## Support 10/100 Mbps LAN onboard

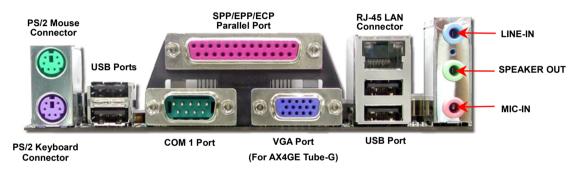
On the strength of Intel ICH4 on board, it provides 10/100M bps Ethernet for office and home use, the Ethernet RJ45 connector is located on top of USB connectors. The green LED indicates the link mode, it lights when linking to network and blinking when transferring data. The orange LED indicates the transfer mode, and it lights when data is transferring in 100Mbps mode. To enable or disable this function, you may simply adjust it through BIOS.





#### Color Coded Back Panel

The onboard I/O devices are PS/2 Keyboard, PS/2 Mouse, RJ-45 LAN Connector, COM1, VGA port, Printer, <u>USB</u>, and AC97 sound port. The view angle of drawing shown here is from the back panel of the housing.



PS/2 Keyboard: For standard keyboard, which is using a PS/2 plug.

PS/2 Mouse: For PC-Mouse, which is using a PS/2 plug.
USB Port: Available for connecting USB devices.
Parallel Port: To connect with SPP/ECP/EPP printer.

COM1/COM2 Port: To connect with pointing devices, modem or others serial devices.

VGA Connector: To connect with PC monitor.

Speaker Out: To External Speaker, Earphone or Amplifier.

Line-In: Comes from the signal sources, such as CD/Tape player.

MIC-In: From Microphone.

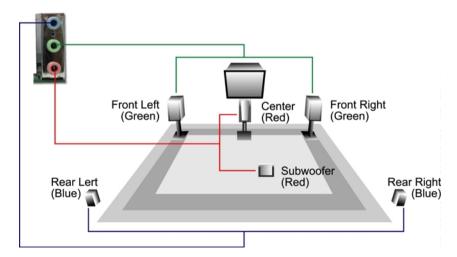
MIDI/Game Port: For 15-pin PC joystick, game pad or MIDI devices.



## Super 5.1 Channel Audio Effect



This motherboard comes with an ALC650 CODEC which supports high quality of 5.1 Channel audio effect, bringing you a brand new audio experience. On the strength of the innovative design of ALC650, you're able to use standard line-jacks for surround audio output without connecting any external module. To apply this function, you have to install the audio driver in the Bonus Pack CD as well as an audio application supporting 5.1 Channel. Picture below represents the standard location of all speakers in 5.1 Channel sound track. Please connect the plug of your front speakers to the green "Speaker out" port, rear speakers' plug to the blue "Line in" port and both of the center and subwoofer speakers to the red "MIC in" port.



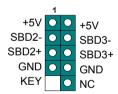


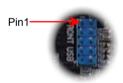
### AX4GE Tube-G / AX4PE Tube-G

## Support USB 2.0 Ports

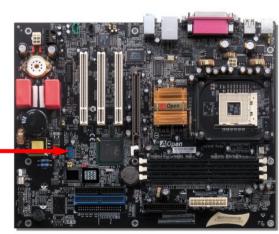
This motherboard provides six <u>USB</u> ports to connect USB devices such as mouse, keyboard, modem, printer, etc. There is one USB connector on the board for you to connect two USB devices and four other ports on the back panel. You can use proper cables to connect USB devices from PC99 back panel or connect the front USB connector to the front panel of chassis.

Compared to traditional USB 1.0/1.1 with the speed of 12Mbps, USB 2.0 has a fancy speed up to 480Mbps which is 40 times faster than the traditional one. Except for the speed increase, USB 2.0 supports old USB 1.0/1.1 software and peripherals, offering impressive and even better compatibility to customers. On this motherboard, all six ports support USB 2.0 function.





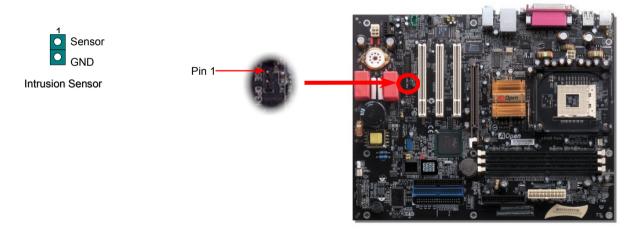
USB2.0 Connector





## Case Open Connector

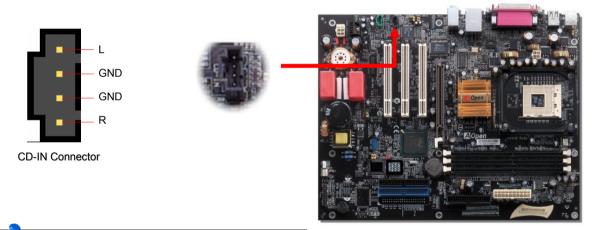
The "CASE OPEN" header provides chassis intrusion-monitoring function. To make this function works, you have to enable it in the system BIOS, connect this header to a sensor somewhere on the chassis. So, whenever the sensor is triggered by lights or by the opening of the chassis, the system will beep to inform you. Please be informed that this useful function only applies to advanced chassis, you may purchase an extra sensor, attach it on your chassis, and make a good use of this function.





#### **CD Audio Connector**

This connector is used to connect CD Audio cable from CDROM or DVD drive to onboard sound.

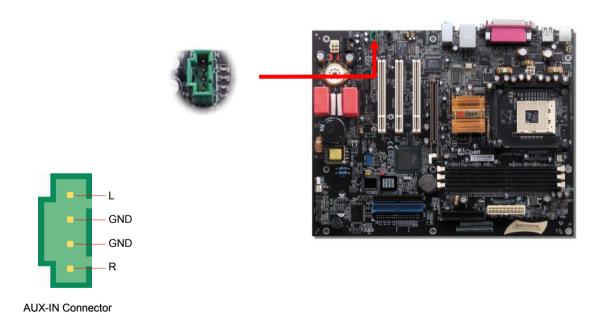


**Note:** Though some of the Windows versions support "Digital Audio" through IDE bus. However, in order to use Open Jukebox player, which is driven under BIOS, it is a **MUST** to connect audio cable to CD-IN connector on the motherboard.



#### **AUX-IN Connector**

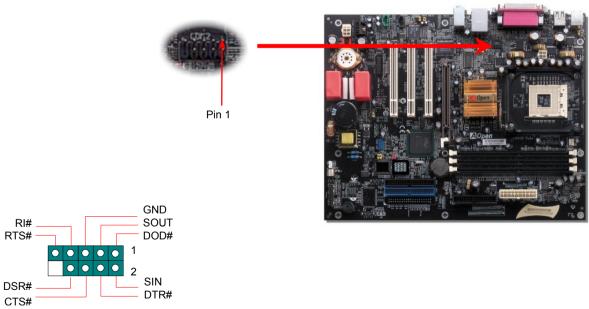
This GREEN connector is used to connect MPEG Audio cable from MPEG card to onboard sound.





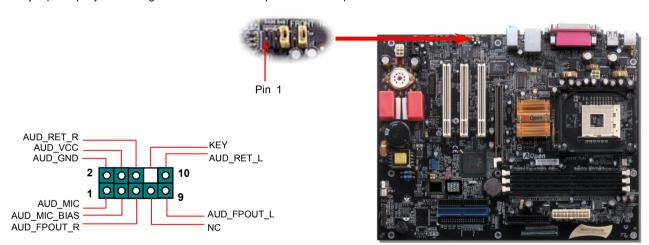
#### **COM2 Connector**

This motherboard provides two serial ports. One of them is on back panel connector, and the other is on the lower part of the board. With proper cable, you can connect it to the back panel of chassis.



#### Front Audio Connector

If the housing has been designed with an audio port on the front panel, you'll be able to connect onboard audio to front panel through this connector. By the way, please remove the jumper cap from the Front Audio Connector before you connect the cable. Do not remove this yellow jumper cap if your housing doesn't have an audio port on the front panel.

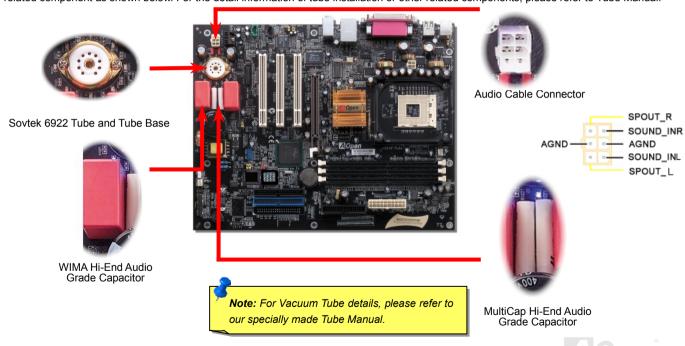


**Note:** Please remove the jumper cap from the front audio connector before you connect the cable. Do not remove this yellow jumper cap if your housing doesn't have an audio port on the front panel.



# AXAGE Tube-G / AXAPE Tube-G Tube Related components

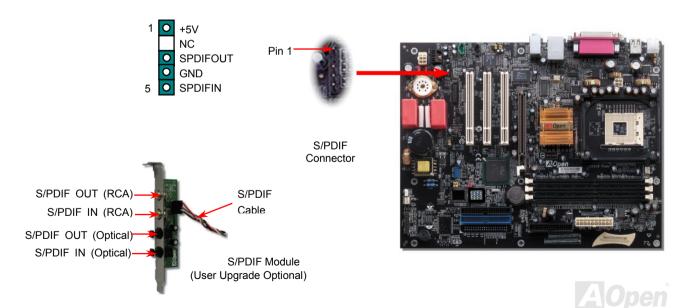
To provide audiophiles excellent audio effect on the computer system, this motherboard is equipped with a Vacuum Tube. You may find its related component as shown below. For the detail information of tube installation or other related components, please refer to Tube Manual.



## M Online Manual

## S/PDIF (Sony/Philips Digital Interface) Connector

S/PDIF (Sony/Philips Digital Interface) is a latest audio transfer file format that provides impressive quality through optical fiber and allows you to enjoy digital audio instead of analog. Normally there are two S/PDIF outputs as shown, one for RCA connector, the most common one used for consumer audio products, and the other for optical connector with a even better audio quality. Through a specific audio cable, you can connect the S/PDIF connector to a S/PDIF audio module bearing S/PDIF digital output. However, you must have a S/PDIF supported speaker with S/PDIF digital input to make the most of this function.



## AXAGE TUBE-G / AXAPE TUBE-KANAPET TUBE-KANAP

Do you enjoy listening baseball live broadcast while playing your PC at the same time? Though you can connect few designated broadcasting channels through some small broadcasting utilities on your PC, there are always abominable problems such as the on and off listening quality, limitation of audience numbers and the long hours of connection to the broadcasting server. To solve the above hassles for our users, AOpen integrates the FM frequency radio function into a small piece of expansion card to allow you enjoy the exciting game broadcasts without missing any good moments. Even more, you can tape down any exciting pitch for later replay. To preserve the original sound of your programs, you can convert the .WAV format file into .MP3 file for the long term keeping. Besides, setting up to 10 of your favorite channels is as easy as normal radios. To be more considerate for our users, you may use JukeBox FM, integrated in our BIOS, to listen to radio without entering operation system after installing this FM Radio Expansion card. It's never been easier with FM Radio!

#### Installing FM Radio Card:

Please unplug your power cord before processing the following steps.

1. Unpack your FM Radio Card from the box







+3.3V	0		KEY
DATA	0	0	STEREO
CLK	0	•	WREN
GND	0	0	GND
AUDIO RIGHT	0	0	AUDIO LEFT
	2	1	



### AX4GE Tube-G/AX4PE Tube-G

Connect the FM Radio Card onto the chassis.



4. Connect antenna connector to expansion card port on the FM Radio



#### Installing FM Radio software:

After the hardware had been installed, you may reboot the system.

Please run the AOpen Bonus Pack CD after entering Window system.

An installation program will pop up automatically on the screen. Choose

FM Radio to start installation. You can also refer to the FM Radio

User Manual enclosed in the package for detailed illustration.

5. Stretch the antenna out and place it securely.



Tip: Please use the audio antenna that comes along with this expansion card to get the best receiving quality.

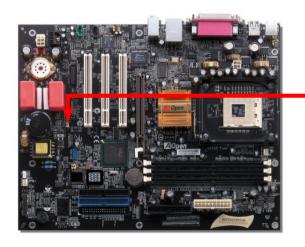
Placing your PC at different places may have different receiving quality. Please adjust the angle of your antenna for the best receiving quality and stretch it out at its longest extent.

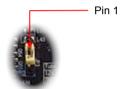
General speaking, it would be easier to receive clear frequency when you locate the antenna beside windows.



## JP3 Tube Power Jumper

This JP3 jumper allows you to switch on/off power supply for Vacuum Tube. You may switch the power off whenever you are not using Tube as your audio output in order to save the power.







1 • •



On (Default)

OFF

**Note:** For details of Vacuum Tube, please refer to our specially made Tube Manual.

#### JP14 Clear CMOS Data

You can clear CMOS to restore system default setting. To clear CMOS, follow the procedure below.

- 1. Turn off the system and unplug the AC power.
- 2. Remove ATX power cable from connector PWR2.
- 3. Locate JP14 and short pins 2-3 for a few seconds.
- **4.** Return JP14 to its normal setting by shorting pin 1 & pin 2.
- **5.** Connect ATX power cable back to connector PWR2.









Normal (default)

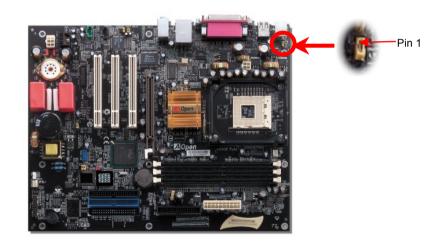
Clear CMOS

Tip: When should I Clear CMOS?

- 1. Boot fail because of overclocking...
- 2. Forget password...
- 3. Troubleshooting...

## JP28 Keyboard/Mouse Wake-up Jumper

This motherboard provides PS2 keyboard / mouse wake-up function. You can use JP28 to enable or disable this function, which could resume your system from suspend mode with keyboard or mouse. The factory default setting is set to "Disable"(1-2), and you may enable this function by setting the jumper to 2-3.







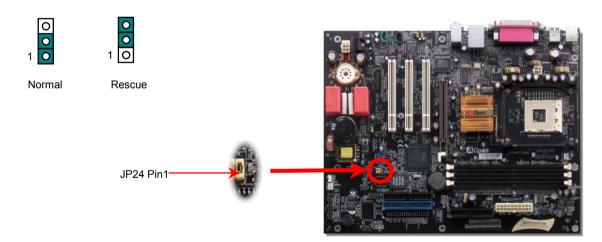


Enable



## Die-Hard BIOS and JP24 Die-Hard BIOS Select Jumper (Optional)

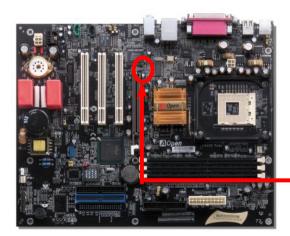
Many viruses have been found that they may destroy bios code and data area lately. This motherboard implements a very effective hardware protection method without any software or BIOS coding involved, therefore it is 100% virus free. You may restore the originally mounted BIOS with 2<sup>nd</sup> BIOS ROM by setting JP24 to pin 2-3 if it fails to work properly. This motherboard comes with one BIOS ROM, you may contact our local distributors or resellers for purchasing an extra BIOS ROM. Please visit our website at <a href="https://www.aopen.com">www.aopen.com</a> for details.





## AGP Protection Technology and AGP LED

With the outstanding R&D ability of AOpen and its specially developed circuit, AX4GE Tube-G / AX4PE Tube-G implements a blend new technology to protect your motherboard from being damaged by over-voltaging of AGP card. When AGP Protection Technology is implemented, this motherboard will automatically detect the voltage of AGP card and prevent your chipsets from being burnt out. Please note that if you install a AGP card with 3.3V, which is not supported by Intel 845GE/PE, the AGP LED on the motherboard will light up to warn you the possible damage of the exceeding voltage. You may contact your AGP card vendor for further support.





AGP LED

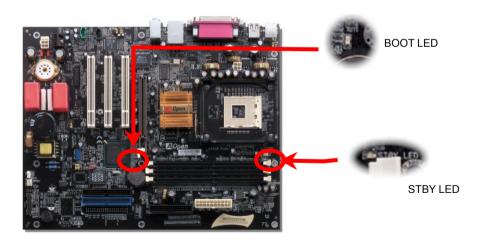
Warning: It is strongly recommended not to install a 3.3V AGP card, which is not supported by Intel 845GE/PE. When you do so, the AGP\_LED on the motherboard will light up to warn you the possible damage.



## STBY LED (Standby LED) and BOOT LED

Both STBY LED and BOOT LED are AOpen's considerate designs that we aim at providing you friendly system information. The STBY LED will light up when power is provided to the motherboard. This is a convenient indication for you to check the system power status in many circumstances such as power on/off, stand-by mode and RAM power status during Suspend to RAM mode.

BOOT LED will keep blinking when you power the system on and when your system is under <u>POST (Power-On Self Test)</u>. After POST diagnoses everything alright and finishes the booting, the LED will stay on otherwise it will remain flashing to warn you that mistakes have occurred during POST.



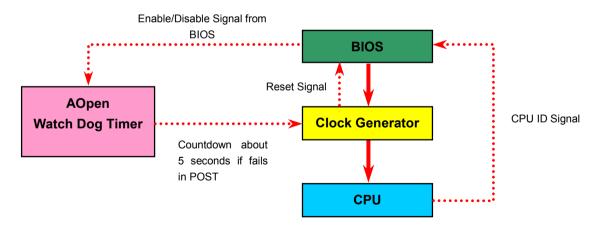


## AOpen "Watch Dog Timer"



AOpen provides a special and useful feature on this motherboard for overclockers. When you power-on the system, the BIOS will check last system <a href="POST">POST</a> status. If it succeeded, the BIOS will enable "Watch Dog Timer" function immediately, and set the CPU <a href="FSB">FSB</a> frequency according to user's settings stored in the BIOS. If system failed in BIOS POST, the "Watch Dog Timer" will reset the system to reboot in five seconds. Then, BIOS will detect the CPU's default frequency and POST again. With this special feature, you can

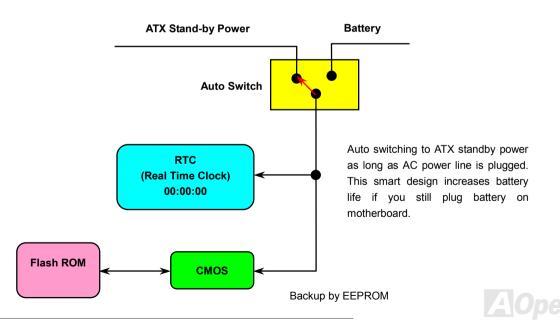
easily overclock your system to get a higher system performance without removing the system housing and save the hassle from setting the jumper to clear CMOS data when system hangs.





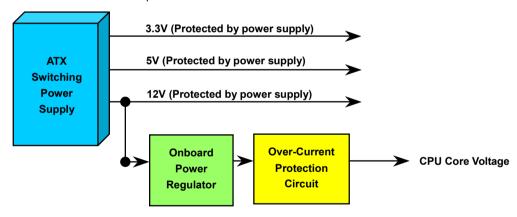
## Battery-less and Long Life Design

This Motherboard implements a Flash ROM and a special circuit that provide you no battery power consumption of current CPU and CMOS Setup configurations. The RTC (real time clock) can also keep running as long as the power cord is plugged. If you lose your CMOS data by accident, you can just reload the CMOS configurations from Flash ROM and the system will recover as usual.



#### **Over-current Protection**

The Over Current Protection is a popular implementation on ATX 3.3V/5V/12V switching power supply. However, the new generation CPU uses different voltage with a regulator to transfer 12V to CPU voltage (for example, 2.0V), and thus makes 5V over current protection useless. This motherboard is with switching regulator onboard supporting CPU over-current protection; in conjunction with 3.3V/5V/12V power supply provide the full line over-current protection.

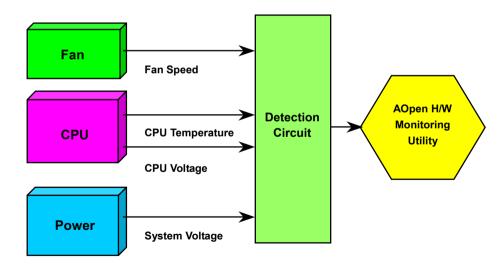


**Note:** Although we have implemented protection circuit and tried to prevent any human operating mistake, certain risks might still happen when CPU, memory, HDD or add-on cards installed on this motherboard is damaged due to component failure, human operating error or other unknown natural reasons. **AOpen cannot guarantee that the protection circuit will always work perfectly.** 



## **Hardware Monitoring**

This motherboard implements a hardware monitoring system. As you turn on your system, this smart design will monitor your system's working voltage, fan status and CPU temperature. If any of those systems' status goes wrong, there will be an alarm through the chassis external speaker or buzzer of motherboard (if having this function and enabled) to warn the user.

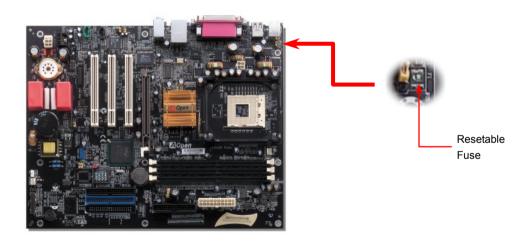




#### Resetable Fuse

Traditional motherboard uses fuses to prevent Keyboard and <u>USB</u> port from over-current or shortage. These fuses are soldered onboard that when it is broken (function to protect motherboard), user cannot replace them and result in malfunction of motherboard.

With expensive Resetable Fuse, the motherboard can be resumed back to normal function even after the fuse had done its protection job.





## Low ESR Capacitor

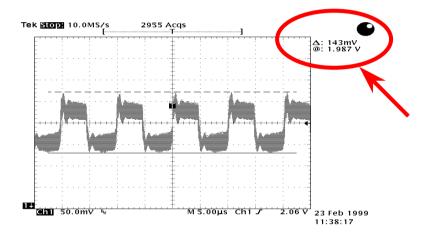
The quality of low ESR capacitor (Low Equivalent Series Resistance) during high frequency operation is very important for the stability of CPU power. The idea of where to put these capacitors is another know-how that requires experience and detail calculation.

Not only that, AX4GE Tube-G / AX4PE Tube-G implements 2200  $\mu$  *F* capacitors, which is much larger than normal capacitor (1000 & 1500  $\mu$  *F*) and it provides better stability for CPU power.





The power circuit of the CPU core voltage must be checked to ensure system stability for high speed CPUs (such as the new Pentium III, or when overclocking). A typical CPU core voltage is 2.0V, so a good design should control voltage between 1.860V and 2.140V. That is, the transient must be below 280mV. Below is a timing diagram captured by a Digital Storage Scope, it shows the voltage transient is only 143mv even when maximum 60A current is applied.



Note: This diagram for example only, it may not be exactly the same as the motherboard you purchased.



## **Phoenix-AWARD BIOS**

System parameters can be modified by going into <u>BIOS</u> Setup menu, this menu allows you to configure the system parameters and save the configuration into the 128 bytes CMOS area, (normally in the RTC chip or in the main chipset).

Phoenix-Award BIOS™ installed in the <u>Flash ROM</u> of the motherboard is a custom version of an industry standard BIOS. The BIOS provides critical low-level support for standard devices such as hard disk drives, serial and parallel ports.

Most BIOS settings of this model have been optimized by AOpen's R&D engineering team. But, the default setting of BIOS still can't fine-tune the chipset controlling entire system. Therefore, the rest of this chapter intends to guide you the process of configuring your system setup.

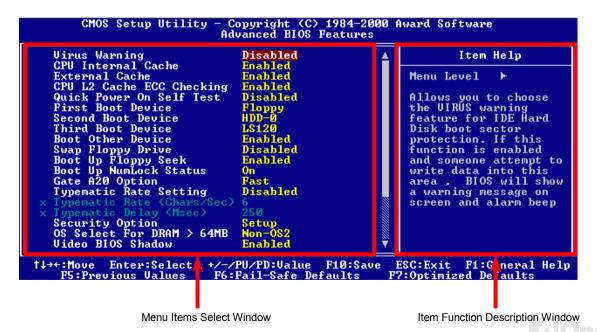
To enter to BIOS setup menu, press <Del> when POST (Power-On Self Test) screen is shown on your monitor.

**Note:** Because the BIOS code is the most often changed part of the motherboard design, the BIOS information contained in this manual may be different with actual BIOS that come with your motherboard.



## About BIOS Function Description...

AOpen always dedicates to give user a more friendly computer system. Now, we include all function descriptions of BIOS setup program into the BIOS Flash ROM. When you select one function of BIOS setup program, the function description will appear at the right side of screen. Therefore, you don't need to read this manual while you change BIOS settings.



## How To Use Phoenix-Award™ BIOS Setup Program

Generally, you can use arrow keys to highlight items that you want to choose, then press <Enter> key to select, and use the <Page Up> and <Page Down> key to change setting values. You can also press <F1> key for help and press <Esc> key to quit Phoenix-Award™ BIOS setup program. The following table provides details about how to use keyboard in the Phoenix-Award™ BIOS setup program. By the way, all products of AOpen also provide a special function in BIOS setup; you can press <F3> key selecting you preferred menu language.

Key	Description	
Page Up or +	Changing setting to next value or increase the value.	
Page Down or -	Changing setting to previous value or decrease value.	
Enter	Select the item.	
Esc	In main menu: Quit and don't save any change.	
	In sub menu: Exit current menu to main menu.	
Up Arrow	Highlight previous item.	
Down Arrow	Highlight next item.	
Left Arrow	Move the light bar to left side of menu.	
Right Arrow	Move the light bar to right side of menu.	
F1	Get menu or item help description.	
F5	Load previous setting value from CMOS.	



## Online Manual

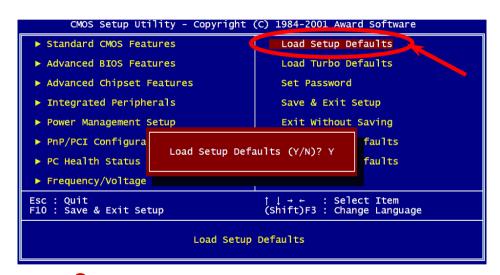
Key	Description	
F6	Load fail-save setting value from CMOS.	
F7	Load turbo setting value from CMOS.	
F10	Save changed setting and exit setup program.	



# How To Enter BIOS Setup

After you finish jumper settings and connect correct cables, power on and enter the BIOS Setup. Press <Del> during POST (Power-On Self Test) and choose "Load Setup Defaults" for recommended optimal performance.





Warning: Please avoid of using "Load Turbo Defaults", unless you are sure your system components (CPU, DRAM, HDD, etc.) are good enough for turbo setting.





# **BIOS Upgrade under Windows environment**





With outstanding R&D ability of AOpen, we now bring you a whole new BIOS Flash wizard ---- EzWinFlash. With an eye to users convenience, EzWinFlash combines the BIOS binary code

and flash module together, so the only thing you have to do is just clicking on the utility you downloaded from web and let it helps you complete the flash process automatically. EzWinFlash detects your motherboard and checks the BIOS version cleverly to prevent your system from any possible failure. Moreover, EzWinFlash has been taken into consideration to go with any windows platform you might be using, no matter if you're using Windows 95/98, 98SE/ME, NT4.0/2000, or even the latest Windows XP.

In the meanwhile, in order to provide a much more user-friendly operating environment, AOpen EzWinFlash is natively designed to have multi-language function to provide easier way for users' usage in changing BIOS setting.

Fla	sh ROM Information	T aa		
Flash Type	Intel E82802AB /3.3V (4Mb)	CheckSum: F1A9H Option	Start Flash Save BIOS	
Cur	rent BIOS Information	☐ Clear PnP Area		
Model Name	AX3SPlus	Clear DMI Area		
BIOS Version Release Date	R1.09	✓ Clear CMOS		
	Oct.09.2001	Language		
New BIOS Information		© English	About	
Model Name	AX3SPlus	G German G Chinese-BIG5		
BIOS Version	R1.09	Cilliese-bigs		
Release Date	Oct.09.2001		Exit	
	Message		,	

Caution: By updating your motherboard, you are taking a risk of BIOS flash failure. If your motherboard is working stable, and there are no major bugs that had been fixed by a latter BIOS revision, we recommend that you DO NOT try to upgrade your BIOS.

If you intent on upgrading, PLEASE BE SURE to get the right BIOS revision for the right motherboard model to avoid any possibility failure.



You may accomplish BIOS upgrade procedure with EzWinFlash by the following steps, and it's STRONGLY RECOMMENDED to close all the applications before you start the upgrading.

- 1. Download the new version of BIOS package zip file from AOpen official web site. (ex: http://www.aopen.com)
- 2. Unzip the download BIOS package (ex: WAX4GETG102.ZIP) with WinZip (http://www.winzip.com) in Windows environment.
- 3. Save the unzipped files into a folder, for example, WAX4GETG102.EXE & WAX4GETG102.BIN.
- 4. Double click on the WAX4GETG102.EXE, EzWinFlash will detect the model name and BIOS version of your motherboard. If you had got the wrong BIOS, you will not be allowed to proceed with the flash steps.
- 5. You may select preferred language in the main menu, then click [Start Flash] to start the BIOS upgrade procedure.
- 6. EzWinFlash will complete all the process automatically, and a dialogue box will pop up to ask you to restart Windows. You may click [YES] to reboot Windows.
- 7. Press <Del> at POST to enter BIOS setup, choose "Load Setup Defaults", then "Save & Exit Setup". Done!

It is strongly recommended NOT to turn off the power or run any application during FLASH PROCESS.



**Warning:** The new BIOS upgrade will permanently replace your original BIOS's settings when flashing. You may need to reconfigure your BIOS setting so that your system can go back to work as normal.



# ALXAGE TUBE-G / ALXAPE TUBE-G

# Vivid BIOS technology



Have you been fed up with the conservative and immutable POST screen? Let's rule out the tradition idea that POST screen are stiff and frigid, and let AOpen show you the newly developed VividBIOS to experience the lively vivid colourful POST screen!

Unlike earlier graphic POST screen which could occupy the whole screen and mask text information during POST, AOpen VividBIOS deals with graphics and texts separately, and makes them running simultaneously during POST. With this innovative design, VividBios now brings you a beautiful and sleek 256 colours screen without missing any important information shown on POST screen.

In addition, the limited space of BIOS ROM is another big issue. When all of the traditional BIOS can only show space-consuming and uncompressed Bitmap, AOpen has considerately tuned the BIOS to next generation, to recognize the smaller-sized GIF format and even dynamic-showing GIF animation.



Vivid BIOS shares the same fundamental technology with Open JukeBox CD Player, you may use the same EzSkin utility to change your

Vivid BIOS screen or to download your favourite Open JukeBox skin. If you see this little logo shown beside your model name on the BIOS download page, <a href="http://english.aopen.com.tw/tech/download/skin">http://english.aopen.com.tw/tech/download/skin</a>, it is assured that your motherboard supports this innovative feature!

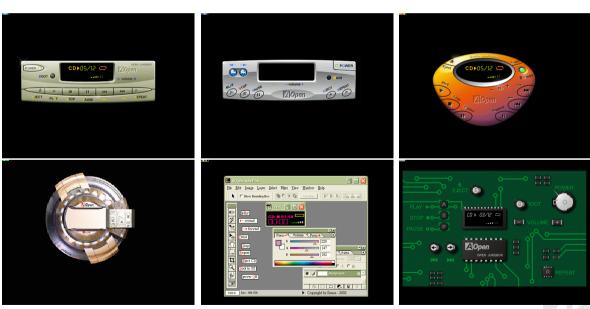


# ANAGE Tube-G/ANAPE TUDY Open JukeBox Player



Here we are pleased to provide you a brand-new powerful interface—Open JukeBox. Without any cost you can have your PC turn into a fashionable CD player! This latest Open JukeBox motherboard aims at helping you directly operate your CD player on the PC without any hassle of entering Windows operation

system.



#### **How Your Open JukeBox Works**

The operation of Open JukeBox Player is the same as other CD players. By pressing specific keys on the keyboard you will find playing Open JukeBox Player couldn't be easier than the traditional CD Players. Below is the function description of respective buttons.



**Power**: Pressing **O**, to directly power off your computer with no hassle of entering Windows Operation System.

**Boot**: Pressing **B**, to intelligently boot to Windows Operation System for you.

Play: Pressing **A**, to start playing CD music. **Stop**: Pressing **S**, to stop the music playing.

Pause: Pressing P, to pause the music playing temporarily.

Eject: Pressing E, to eject CD tray for you to change CD disc.

**Repeat**: Like other CD Players, pressing **R**, to shift the repeat mode. **Volume** +/-: Pressing + or – to adjust the volume of playing music.

**Rewind/Forward** ← / →: Pressing **arrow keys**, to rewind or forward the music.

Note: Though some latest Windows versions support "Digital Audio" through IDE bus. However, in order to use Open Jukebox player, which is driven under BIOS, it is a MUST to insert audio cable to CD-IN connector on the motherboard.

#### Your Open JukeBox Settings in BIOS

There are four Open JukeBox settings in BIOS as follows.



<u>Auto</u>: The default setting is "**Auto**" with which the Open JukeBox will automatically check the CD player every time you power on. The Open JukeBox will be launched when it detects a music CD in your CD player if any key has been pressed for 3 seconds.

<u>Press Insert Key</u>: Choosing this setting will allow a reminder message popped up on the screen during BIOS POST. It reminds you of pressing "Ins" key on your keyboard to start Open JukeBox Player; otherwise the system will launch the Windows Operation System.

<u>CD Player</u>: Choosing this setting allows the system to launch Open JukeBox Player every time you power on. However, you can press **B** on your keyboard to launch the Windows Operating System, and press **F** to launch FM Radio.

<u>FM Radio</u>: Choosing this setting allows the system to launch Open JukeBox FM Radio every time you power on. However, you can press **C** to switch to CD player, and press **B** to launch OS.



#### Your Open JukeBox EzSkin



Except these powerful functions above, Open JukeBox Player is also equipped with another fancy feature for you to change its "skin". You can download as many skins as you want from AOpen Website, and changing them whenever you want by using this useful utility – **EzSkin** – which may also be downloaded from our website.

Even more, you may design your own skins with innovative idea and sharing them to users around the world by uploading to our website. For further technical information, we welcome you to visit our website at <a href="http://english.aopen.com.tw/tech/download/skin">http://english.aopen.com.tw/tech/download/skin</a>.





# **Driver and Utility**

There are motherboard drivers and utilities in <u>AOpen Bonus CD</u>. You don't need to install all of them to boot your system. But after you finish the hardware installation, you have to install your operation system first (such as Windows 2000) before you install any drivers or utilities. Please refer to your operation system's installation guide.

#### **Auto-run Menu from Bonus CD**

You can use the auto-run menu of Bonus CD. Choose the utility and driver and select model name.





# Installing Intel® Chipset Software Installation Utility

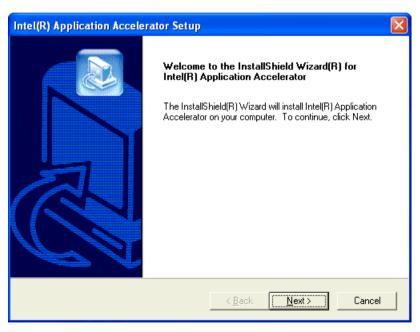
Some Windows systems cannot recognize newer chipsets that release later than those systems, therefore "?" marks may appear on "Device manager" page. Intel 845GE/PE cannot support systems earlier than Windows 95 and 98 first version. As for other later Windows systems, you can install Intel INF Update Utility from Bonus Pack CD auto-run menu to eliminate the "?" marks.





# Installing Intel IAA Driver

You can install Intel IAA Driver to increase the performance of software applications and reduce PC boot times. You can find it in AOpen Bonus Pack CD.





# Installing Intel Extreme Graphic Driver (For AX4GE Tube)

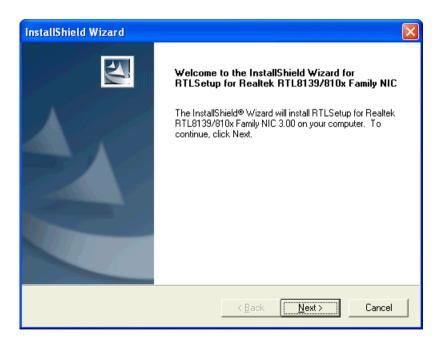
You can download Intel Extreme graphic driver from the Bonus Pack CD.





# Installing LAN Driver

You can download LAN Driver from the Bonus Pack CD.





# **Installing Onboard Audio Driver**

This motherboard comes with AC97 CODEC. This audio driver supports Windows 98SE and upper Windows OS; you can find the audio driver from the Bonus Pack CD auto-run menu.





# Installing USB2.0 Driver

Installing Driver in Existing Windows XP System

\*\*\*\*\*\*\*\*\*\*

After enabling the USB 2.0, Windows XP setup will show a "Found New Hardware" dialog box. Under Windows XP, "Universal Serial Bus (USB) Controller" will be displayed.

- 1. Click on "Next," and from the generated list box, choose "Install from a list or special location (Advanced)", click "Next"
- 2. Click on "Next," and from the generated choices, choose "Include this location in the search:"
- 3. Insert the Bonus CD in CD-ROM.
- 4. Type "[CD-ROM]:\Driver\Intel\USB2.0\WinXP" in the text box that appears.
- 5. Click on "Next." A message informing you that Windows XP has found "Intel PCI to USB Enhanced Host Controller A1" should appear.
- 6. When the New Hardware Wizard has finished installing the USB driver, click on "Finish"

\*\*\*\*\*\*\*\*\*

Confirming Windows XP Installation

- 1. Tools/Folder Options.../View. Change below item:
- 2. Enable "Display the full path in the title bat".
- 3. Enable "Show Hidden files and folders".
- 4. Disable "Hide extensions of known files types".
- 5. Disable "Hide protected operating system files (Recommended)".



- 6. Check USB driver version from My Computer, Local Disk C:, Show the content of this drive, Windows directory, Show the content of this drive, System32 directory, Show the content of this drive, Drivers directory, Show the content of this drive, View, Details.
  - 1. USBEHCI.SYS 3/20/2002.
  - 2. USBPORT.SYS 8/17/2001.
  - 3. USBHUB.SYS 8/17/2001.
  - So, new 3616 driver does not install complete.

#### [Install by manual]

- 1. Disable Windows File Protection (WFP)
  - 1. Start button/run/Regedit.
  - 2. Set HKEY LOCAL MACHINE\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\SFCDisable = 1
- 2. Copy all USB files from CD to HDD.
  - 1. Copy all test drivers to %windir%\driver cache\i386.
  - 2. Copy all test drivers to %windir%\system32\dllcache

You need to copy file to this directory first. Otherwise, Windows XP will replace file from this directory to system32\drivers.

- 3. Copy all test drivers to %windir%\system32\drivers.
- 3. Check USB driver version again.
  - 1. USBEHCI.SYS 3/20/2002.
  - 2. USBPORT.SYS 3/20/2001.
  - 3. USBHUB.SYS 3/20/2001.

Test USB20 HDD with restart for 10 times. The USB 20 HDD can detection with any problem for all 10 times.



# AX4GE TUBE-G / AX4PE TUBE-G

### Online Manual

************					
	Installing Driver in Existing Windows 2000 System				

After enabling the USB 2.0 controller and rebooting your system, Windows 2000 setup will show a "New Hardware Found" dialog box. Under Windows 2000, "Universal Serial Bus (USB) Controller" will be displayed.

- 1. Choose "Search for a suitable driver for my device (Recommended)". from the list, and then press "Enter".
- 2. Choose "Specify a location." and then press "Next"
- 3. Insert the Bonus CD in CD-ROM.
- 4. Type "[CD-ROM]:\Driver\Intel\USB2.0\Win2000" in the text box that appears. Press " OK ".
- 5. Click on "Next." A message informing you that Windows has found "Intel PCI to USB Enhanced Host Controller A1" should appear.
- 6. Click on "Next," and then on "Finish."

\*\*\*\*\*\*\*\*\*\*

Confirming Windows 2000 Installation

\*\*\*\*\*\*\*\*\*

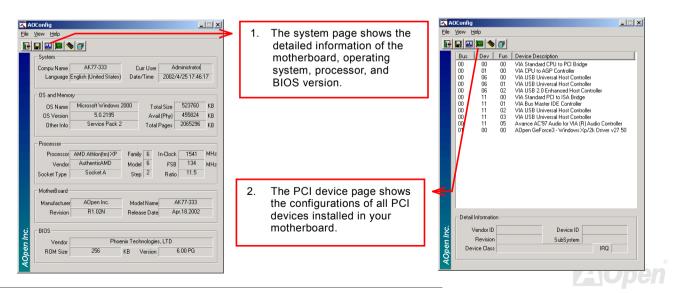
- 1. From Windows 2000, open the Control Panel from "My Computer" followed by the System icon.
- 2. Choose the "Hardware" tab, and then click the "Device Manager" tab.
- 3. Click the "+" in front of "Universal Serial Bus controllers". "Intel PCI to USB Enhanced Host Controller A1" should appear.



# **AOConfig Utility**

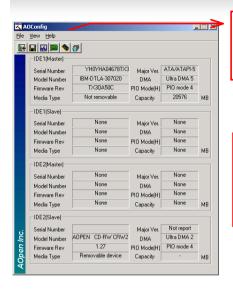
AOpen always dedicated to provide users a much friendly computer environment. We now bring you a comprehensive system detection utility. AOConfig is a Windows based utility with user-friendly interface that allows users to obtain information of the operation system and hardware such as motherboard, CPU, memory, PCI devices and IDE devices. The powerful utility also displays the version of BIOS and firmware for your convenience of maintenance.

Moreover, AOConfig allows users to save information in \*.BMP or \*.TXT format which users may collect the system information in detail and send them to AOpen directly for technical support or for further diagnose of system problems.



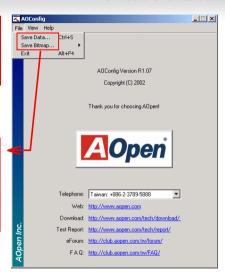
## AX4GE Tube-G/AX4PE Tube-G

#### Online Manual



This page presents the IDE device information, such as serial number, manufacturer, firmware version, and

From this page, users can obtain the technical support information of AOpen. Moreover, detailed information could be saved in .bmp or .txt format.



#### NOTE:

AOConfig can be used under Windows 98SE/ME, NT4.0/2000, or even the latest Windows XP. Please also note that AOConfig can only be operated in a system equipped with an AOpen motherboard. Before running AOConfig, all applications must be closed.



# The noise is gone!! ---- SilentTek



As the clock of CPU keeps rocketing higher and higher, it inevitably brings higher heat and system temperature in a relative way. The way we deal with this heat problem, however, is to spare no effort to add one fan after another to protect our pampered system, expecting these

fans could cool down our machine as much as they could.

But at the same time, we believe that same users are affected terribly by the irritating noises of these fans while working with their PC. As a matter of fact, we do not have to get our fans running at such a high speed in most cases; on the contrary, we discovered

Phoenix - AwardBIOS CMOS Setup Utility Silent PC/PC Health Status						
CPU Warning Temp.	60° C/140° F	▲	Item Help			
CPUFan1 Boot Speed SYSFan2 Boot Speed CPUFan1 OS Speed SYSFan2 OS Speed Fan Mode x CPUFan1 Fixed Speed x SYSFan2 Fixed Speed CPU Set Temp. SYS Set Temp.		l	Menu Level  This is fan control mode during POST and Open Jukebox, after exitting the Jukebox, the fan will be set to Fan OS Speed.			
CPU Kernel Temp. CPU Temp. SYS Temp. CPUFANI Speed SYSFAN2 Speed SYSFAN3 Speed Vcore(V)	69° C/156° F 47° C/116° F 31° C/107° F 4500 RPM 5000 RPM 5532 RPM 1.48 V	<b>.</b>	[Full Speed] Run in full speed. [Smart Control] According to the safety temperature you set below, fan speed will be controlled as slow as possible.			

F2:Item Help F5:Previous Values F6:Setup Defaults F7:Turbo Defaults

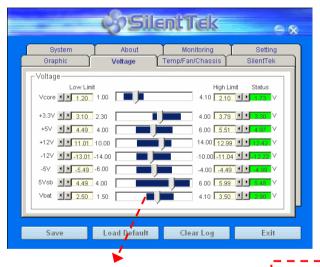
that having your fans running at appropriate time and speed not only reduces the noise, but also consumes the least power the system needs, so as to prevent over-wasting of energy resource.

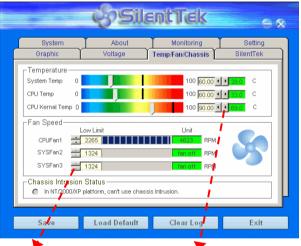
Today, AOpen Motherboard is honored to bring you a new overall solution, SilentTek, to make your system quiet. To collocate with hardware circuit, BIOS and the utility under Windows, SilentTek combined "Hardware-Status Monitoring", "Overheat Warning" and "Fan Speed Control" with user-friendly interfaces to provide you a perfect balance among noises, system performance and stability.



The first image you have here is the Voltage Status page. You can find current status of all voltages and set your expected margins of warning level.

In "Temp/Fan/Case" page, you may get aware of the current temperature of CPU and the heat inside chassis. Also, you can check if fans are running properly.





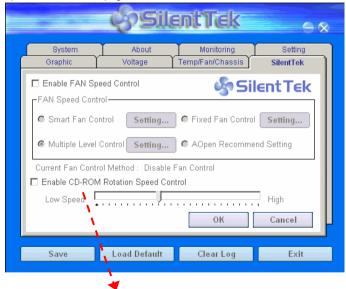
You may check your system voltage from the indicating bar here.

Of course, you may set your defaulted lowest margin for your fans and SilentTek would also pop up a message box to alarm you when the fan is rotating slower than this specified speed.

You may set the highest margin of your CPU and system temperature as default, and SilentTek would pop up a message box to alert you with alarm when the temperature goes beyond the specified margin.

## AX4GE Tube-G / AX4PE Tube-G

The following page is surely the most important part of this utility. You may control the rotation speed of specific fans that you have got the options inside in this page.



**CD-ROM Rotation Speed Control**: by enabling the CD-ROM Rotation Speed Control, you can adjust the rotation speed of your CD-ROM. When you set the speed to high level, the CD-ROM will work at its fastest speed and it will run at basic required speed while you set the value to low speed.

- Smart FAN Control: This is the default setting of SilentTek and can be used for any branded computer housing. With a special algorithm developed by AOpen, the fan speed is automatically adjusted by the factors of CPU and ambient temperature. Ease-of-use and trouble free at your service.
- Fixed FAN Control: Under this setting, a desired fan speed is set fixed when operating.
- Multiple Level Control: This is the most versatile setting that allows you to set fan speed in relation to temperature. You may find that this setting fits you best.
- 4. AOpen Recommend Setting: This setting is designed specifically for AOpen housing. A series of lab tests were conducted under the real world scenario to determine optimum fan speed to reduce noise level within CPU working condition and temperature. Most of the time, the fan would remain still when CPU is not fully utilized.

**Note:** Due to hundreds different brands of fan on the market, inaccuracy may happen in some cases when you had your rotation speed adjusted. It is still under the criterion and please rest assured that it won't cause any problem to your system.

# **Glossary**

#### AC97

Basically, AC97 specification separates sound/modem circuit to two parts, digital processor and a <a href="CODEC">CODEC</a> for analogy I/O they are linked by AC97 link bus. Since digital processor can be put into motherboard main chipset, the cost of sound/modem onboard solution can be reduced.

#### ACPI (Advanced Configuration & Power Interface)

ACPI is the power management specification of PC97 (1997). It intends to save more power by taking full control of power management to operating system and bypass BIOS. The chipset or super I/O chip needs to provide standard register interface to operating system (such as Windows 98). This is a bit similar as the PnP register interface. ACPI defines ATX momentary soft power switch to control the power state transition.

#### AGP (Accelerated Graphic Port)

AGP is a bus interface targeted for high-performance 3D graphic. AGP supports only memory read/write operation and single-master single-slave one-to-one only. AGP uses both rising and falling edge of the 66MHz clock, for 2X AGP, the data transfer rate is 66MHz x 4byte x 2 = 528MB/s. AGP is now moving to 4X mode, 66MHz x 4byte x 4 = 1056MB/s. AOpen is the first company to support 4X AGP motherboards by both AX6C (Intel 820) and MX64/AX64 (VIA 694x), started from Oct 1999.



#### AMR (Audio/Modem Riser)

The <u>CODEC</u> circuit of AC97 sound/modem solution can be put on motherboard or put on a riser card (AMR card) that connects to motherboard through AMR connector.

#### AOpen Bonus Pack CD

A disc bundled with AOpen motherboard product; there are motherboard drivers, Acrobat Reader for PDF online manual and other useful utilities.

#### APM (Advanced Power Management)

Unlike <u>ACPI</u>, BIOS controls most APM power management functions. AOpen Suspend to Hard Drive is a good example of APM power management.

#### ATA (AT Attachment)

ATA is the specification of diskette interface. In 80's, many software and hardware manufacturers instituted the ATA specification together. The AT is meaning International Business Machines Corporation (IBM) personal computer/AT's bus structure.

#### **ATA/66**

ATA/66 uses both rising edge and falling edge but doubles <u>UDMA/33</u> transfer rate. The data transfer rate is 4 times of the PIO mode 4 or DMA mode 2, 16.6MB/s x4 = 66MB/s. To use ATA/66, you need special ATA/66 IDE cable.



#### ATA/100

ATA/100 is a new IDE specification under developing. ATA/100 uses both rising edge and falling edge as ATA/66 but clock cycle time is reduced to 40ns. The data transfer rate is (1/40ns) x 2 bytes x 2 = 100MB/s. To use ATA/100, you need special 80-wire IDE cable, the same as ATA/66.

#### ATA/133

Compared to traditional ATA/100, ATA/133 has been up to 33 percent increase in interface speed with transfer rate of 133MB/s. ATA/133 performance is ideal for new operating systems, such as Window XP, that demand more storage space and faster data transfer rates from more responsive computing experiences.

### BIOS (Basic Input/Output System)

BIOS is a set of assembly routine/program that reside in <u>EPROM</u> or <u>Flash ROM</u>. BIOS controls Input/output devices and other hardware devices of motherboard. In general, to provide hardware independent portability, operation system and drivers is required to access BIOS without directly access hardware devices.

#### Bus Master IDE (DMA mode)

The traditional PIO (Programmable I/O) IDE requires the CPU to involve in all the activities of the IDE access including waiting for the mechanical events. To reduce the workload of the CPU, the bus master IDE device transfers data from/to memory without interrupting CPU, and releases CPU to operate concurrently while data is transferring between memory and IDE device. You need the bus master IDE driver and the bus master IDE HDD to support bus master IDE mode.



### CNR (Communication and Networking Riser)

The CNR specification provides the PC industry the opportunity to deliver a flexible and cost reduced method of implementing LAN, home networking, DSL, USB, wireless, audio and modem subsystems widely used in today's "connected PCs". The CNR specification is an open industry specification and is supported by OEMs, IHV card manufacturers, silicon supplier and Microsoft.

### **CODEC (Coding and Decoding)**

Normally, CODEC means a circuit that can do digital to analog conversion and also the analog to digital conversion. It is part of AC97 sound/modem solution

#### DDR (Double Data Rated) SDRAM

DDR SDRAM utilizes the existing DRAM infrastructure and technology while doubling the nominal bandwidth available to systems in an easy to design and simple to adopt way. Initially a perfect solution for memory intensive server and workstation applications, DDR low cost and low voltage will ultimately make it an ideal solution for all segments of the PC market, high performance desktop and mobile PCs, Value PCs and even Internet Appliances and mobile devices.

#### **DIMM (Dual In Line Memory Module)**

DIMM socket has total 168-pin and supports 64-bit data. It can be single or double side, the golden finger signals on each side of PCB are different, and that is why it was called Dual In Line. Almost all DIMMs are made by SDRAM, which operate at 3.3V. Note that some old DIMMs are made by FPM/EDO and only operate at 5V. Do not confuse them with SDRAM DIMM.



#### DMA (Direct Memory Access)

Channel for communications between the memory and surrounding devices.

#### ECC (Error Checking and Correction)

The ECC mode needs 8 ECC bits for 64-bit data. Each time memory is accessed; ECC bits are updated and checked by a special algorithm. The ECC algorithm has the ability to detect double-bit error and automatically correct single-bit error while parity mode can only detect single-bit error.

#### EDO (Extended Data Output) Memory

The EDO DRAM technology is actually very similar to FPM (Fast Page Mode). Unlike traditional FPM that tri-states the memory output data to start the pre-charge activity, EDO DRAM holds the memory data valid until the next memory access cycle, that is similar to pipeline effect and reduces one clock state.

#### EEPROM (Electronic Erasable Programmable ROM)

Also known as E<sup>2</sup>PROM. Both EEPROM and <u>Flash ROM</u> can be re-programmed by electronic signals, but the interface technology is different. Size of EEPROM is much smaller than flash ROM.

#### EPROM (Erasable Programmable ROM)

Traditional motherboard stores BIOS code in EPROM. EPROM can only be erased by ultra-violet (UV) light. If BIOS has to be upgraded, you need to remove EPROM from motherboard, clear by UV light, re-program, and then insert back.

#### EV6 Bus

EV6 Bus in the technology of Alpha processor from Digital Equipment Corporation. EV6 bus uses both rising and falling clock edge to transfer data, similar as DDR SDRAM or ATA/66 IDE bus.

EV6 Bus Speed = CPU external bus clock x 2.

For example, 200 MHz EV6 bus is actually using 100 MHz external bus clock, but the equivalent speed is 200 MHz.

#### FCC DoC (Declaration of Conformity)

The DoC is component certification standard of FCC EMI regulations. This standard allows DIY component (such as motherboard) to apply DoC label separately without a shielding of housing.

#### FC-PGA (Flip Chip-Pin Grid Array)

FC means Flip Chip, FC-PGA is a new package of Intel for Pentium III CPU. It can plug into SKT370 socket, but require motherboard to add some signals on socket 370. That is, the motherboard needs to be redesigned. Intel is going to ship FC-PGA 370 CPU and phase out slot1 CPU.

#### Flash ROM

Flash ROM can be re-programmed by electronic signals. It is easier for BIOS to upgrade by a flash utility, but it is also easier to be infected by virus. Because of increase of new functions, BIOS size is increased from 64KB to 256KB (2M bit). AOpen AX5T is the first board to implement 256KB (2Mbit) Flash ROM. Now flash ROM size is moving to 4M bit on AX6C (Intel 820) and MX3W (Intel 810) motherboard. , AOpen motherboard uses EEPROM for jumper-less and battery-less design.

#### FSB (Front Side Bus) Clock

FSB Clock means CPU external bus clock.
CPU internal clock = CPU FSB Clock x CPU Clock Ratio

# I<sup>2</sup>C Bus

See SMBus.

#### **IEEE 1394**

IEEE 1394 is a low-cost digital interface originated by Apple Computer as a desktop LAN and developed by the IEEE 1394 working group. The IEEE 1394 can transport data at 100, 200 or 400 Mbps. One of the solutions to connect digital television devices together at 200 Mbps. Serial Bus Management provides overall configuration control of the serial bus in the form of optimizing arbitration timing, guarantee of adequate electrical power for all devices on the bus, assignment of isochronous channel ID, and notification of errors. There are two type of IEEE 1394 data transfer: asynchronous and isochronous. Asynchronous transport is the traditional computer memory-mapped, load and store interface. Data requests are sent to a specific address and an acknowledgment is returned. In addition to an architecture that scales with silicon technology, IEEE 1394 features a unique isochronous data channel interface. Isochronous data channels provide guaranteed data transport at a pre-determined rate. This is especially important for time-critical multimedia data where just-in-time delivery eliminates the need for costly buffering.



#### Parity Bit

The parity mode uses 1 parity bit for each byte, normally it is even parity mode, that is, each time the memory data is updated, parity bit will be adjusted to have even count "1" for each byte. When next time, if memory is read with odd number of "1", the parity error is occurred and this is called single bit error detection.

#### PBSRAM (Pipelined Burst SRAM)

For Socket 7 CPU, one burst data read requires four QWord (Quad-word, 4x16 = 64 bits). PBSRAM only needs one address decoding time and automatically sends the remaining QWords to CPU according to a predefined sequence. Normally, it is 3-1-1-1, total 6 clocks, which is faster than asynchronous SRAM. PBSRAM is often used on L2 (level 2) cache of Socket 7 CPU. Slot 1 and Socket 370 CPU do not need PBSRAM.

#### PC-100 DIMM

SDRAM DIMM that supports 100MHz CPU FSB bus clock.

#### PC-133 DIMM

SDRAM DIMM that supports 133MHz CPU FSB bus clock.



#### PC-1600, PC-2100 or PC-2700 DDR DRAM

Based on FSB frequency, the DDR DRAM has 200MHz, 266MHz and 333MHz three types of working frequency. Because DDR DRAM data bus is 64-bit, it provides data transfer bandwidth up to 200x64/8=1600MB/s, 266x64/8=2100MB/s and 333x64/8=2700MB/s in these current three DDR DRAM. Therefore, the PC-1600 DDR DRAM is working with 100MHz, PC-2100 DDR DRAM is working with 133MHz and PC-2700 with 166MHz FSB frequency.

#### PCI (Peripheral Component Interface) Bus

Bus for the internal connection of peripheral devices, high-speed data channel between the computer and expansion card.

#### **PDF Format**

A file format for electronic document, PDF format is independent from platform, you can read PDF file under Windows, Unix, Linux, Mac ... with different PDF reader. You can also read PDF file by web browser such as IE and Netscape, note that you need to install PDF plug-in first (Included in Acrobat Reader).

#### PnP (Plug and Play)

The PnP specification suggests a standard register interface for both BIOS and operating system (such as Windows 95). These registers are used by BIOS and operating system to configure system resource and prevent any conflicts. PnP BIOS or operating system will automatically allocate the IRQ/DMA/Memory. Currently, almost all the PCI cards and most ISA cards are already PnP compliant.



#### POST (Power-On Self Test)

The BIOS self-test procedure after power-on, sometimes, it is the first or the second screen shown on your monitor during system boot.

#### RDRAM (Rambus DRAM)

Rambus is a memory technology that uses large burst mode data transfer. Theoretically, the data transfer should be high than <u>SDRAM</u>. RDRAM is cascaded in channel operation. For Intel 820, only one RDRAM channel is supported, 16-bit data per channel, and this channel may have maximum 32 RDRAM devices, no matter how many <u>RIMM</u> sockets.

#### RIMM (Rambus Inline Memory Module)

184-pin memory module that supports RDRAM memory technology. A RIMM memory module may contain up to maximum of 16 RDRAM devices.

#### SDRAM (Synchronous DRAM)

SDRAM is one of the DRAM technologies that allow DRAM to use the same clock as the CPU host bus (<u>EDO</u> and FPM are asynchronous and do not have clock signal). It is similar as <u>PBSRAM</u> to use burst mode transfer. SDRAM comes in 64-bit 168-pin <u>DIMM</u> and operates at 3.3V. AOpen is the first company to support dual-SDRAM DIMMs onboard (AP5V), from Q1 1996

# Shadow E<sup>2</sup>PROM

A memory space in Flash-ROM to simulate  $E^2PROM$  operation, AOpen motherboard uses Shadow  $E^2PROM$  for jumper-less and battery-less design

#### SIMM (Single In Line Memory Module)

SIMM socket is only 72-pin, and is only single side. The golden finger signals on each side of PCB are identical. That is why it was called Single In Line. SIMM is made by FPM or EDO DRAM and supports 32-bit data. SIMM had been phased out on current motherboard design.

#### SMBus (System Management Bus)

SMBus is also called I2C bus. It is a two-wire bus developed for component communication (especially for semiconductor IC). For example, set clock of clock generator for jumper-less motherboard. The data transfer rate of SMBus is only 100Kbit/s, it allows one host to communicate with CPU and many masters and slaves to send/receive message.

#### SPD (Serial Presence Detect)

SPD is a small ROM or <u>EEPROM</u> device resided on the <u>DIMM</u> or <u>RIMM</u>. SPD stores memory module information such as DRAM timing and chip parameters. SPD can be used by <u>BIOS</u> to decide best timing for this DIMM or RIMM.



#### **Ultra DMA**

Ultra DMA (or, more accurately, Ultra DMA/33) is a protocol for transferring data between a hard disk drive through the computer's data path (or bus) to the computer's random access memory (RAM). The Ultra DMA/33 protocol transfers data in burst mode at a rate of 33.3MB/s, twice as fast as the previous Direct Access Memory (DMA) interface. Ultra DMA was developed as a proposed industry standard by the Quantum corporation, makes of hard disk drives, and Intel, makes of chipset that support computer bus technology. Ultra DMA support in your computer means that it will boot (start) and open new applications more quickly. It will help users of graphic-intensive and applications that require large amounts of access to data on the hard disk drive. Ultra DMA uses Cyclical Redundancy Checking (CRC), offering a new level of data protection. Ultra DMA uses the same 40-pin IDE interface cable as PIO and DMA.

16.6MB/s x2 = 33MB/s

16.6MB/s x4 = 66MB/s

16.6MB/s x6 = 100MB/s

#### USB (Universal Serial Bus)

USB is a 4-pin serial peripheral bus that is capable of cascading low/medium speed peripherals (less than 10Mbit/s) such as keyboard, mouse, joystick, scanner, printer and modem. With USB, the traditional complex cables from back panel of your PC can be eliminated.

#### USB2.0 (Universal Serial Bus)

Compared to traditional USB 1.0/1.1 with the speed of 12Mbps, USB 2.0 has a fancy speed up to 480 Mbps that is 40 times faster than the traditional one. Except for the speed increase, USB 2.0 supports old USB 1.0/1.1 software and peripherals, offering impressive and even better compatibility to customers.



### VCM (Virtual Channel Memory)

NEC's Virtual Channel Memory (VCM) is a new DRAM core architecture that dramatically improves the memory system's ability to service multimedia requirements. VCM increases memory bus efficiency and performance of any DRAM technology by providing a set of fast static registers between the memory core and I/O pins. Using VCM technology results in reduced data access latency and reduced power consumption.

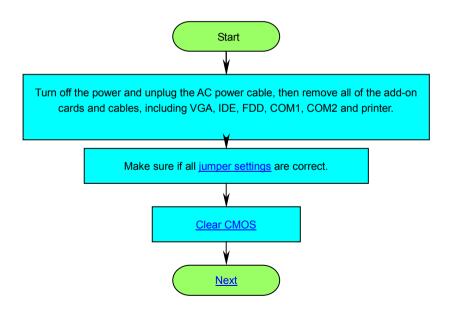
#### ZIP file

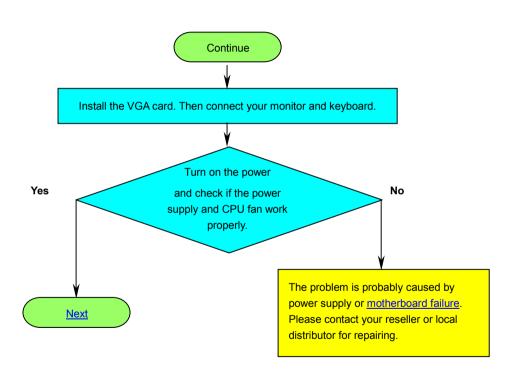
A compressed file format to reduce file size. To unzip file, run shareware PKUNZIP (<a href="http://www.pkware.com/">http://www.pkware.com/</a>) for DOS and other operating system or WINZIP (<a href="http://www.winzip.com/">http://www.winzip.com/</a>) for windows environment.



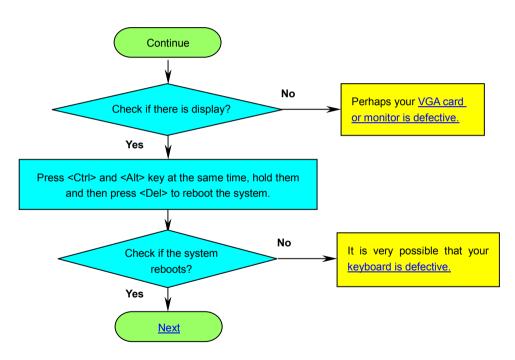
# **Troubleshooting**

If you encounter any trouble to boot you system, follow the procedures accordingly to resolve the problem.

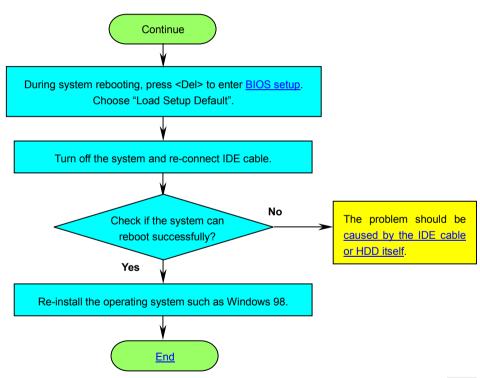














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Thanks for choosing AOpen products. To provide the best and fastest service to our customer is our first priority. However, we receive numerous emails and phone-calls worldwide everyday, it is very hard for us to serve everyone on time. We recommend you follow the procedures below and seek help before contact us. With your help, we can then continue to provide the best quality service to more customers

Thanks very much for your understanding!

AOpen Technical Supporting Team



Online Manual: Please check the manual carefully and make sure the jumper settings and installation procedure are correct. http://english.aopen.com.tw/tech/download/manual/default.htm



**Test Report:** We recommend choosing board/card/device from the compatibility test reports for assembling your PC. http://english.aopen.com.tw/tech/report/default.htm



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**Contact Us:** Please prepare detail system configuration and error symptom before contacting us. The **part number**, **serial number** and **BIOS version** are also very helpful.

#### Part Number and Serial Number

The Part Number and Serial number are printed on bar code label. You can find this bar code label on the outside packing or on component side of PCB. For example:



P/N: 91.88110.201 is part number, S/N: 91949378KN73 is serial number.



#### Model name and BIOS version

Model name and BIOS version can be found on upper left corner of first boot screen (POST screen). For example:

AX4GE Tube-G R1.21 Nov.01.2002 AOpen Inc.

Award Plug and Play BIOS Extension v1.0A

Copyright © 2002, Award Software, Inc.

AX4GE Tube-G is model name of motherboard; R1.20 is BIOS version.





# **Product Registration**



Thank you for choosing AOpen product. AOpen encourages you to spend few minutes in completing the following product registration. To register your product will ensure the high quality of services from AOpen. After the registration, you will:

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Tel: 86-21-6225-8622 Fax: 86-21-6225-7926 Germany

AOpen Computer GmbH. Tel: 49-1805-559191 Fax: 49-2102-157799 Japan

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