



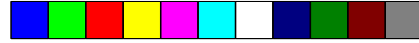
# C586VXG

Rev. AD+  
System Board  
User's Manual



C33770926





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### Caution:

Danger of explosion if battery incorrectly replaced.

Replace only with the same or equivalent type recommended by the manufacturer.

Dispose of used batteries according to the battery manufacturer's instructions.



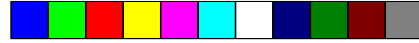
## FCC and DOC Statement on Class B

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

### Notice:

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables must be used in order to comply with the emission limits.



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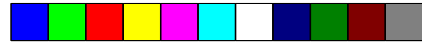
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C586VXG System Board User's Manual .....

# CHAPTER

**1**

# Introduction





## Features and Specifications

### Processor Upgrade

The C586VXG is equipped with a 321-pin ZIF socket (Intel® Socket 7). This socket is designed for easy removal of an old processor and easy insertion of an upgrade processor. The system board is also equipped with a switching voltage regulator that supports 2.0V to 3.5V core voltage for various processors. The C586VXG supports up to 10 ampere CPU power consumption.

- Intel Pentium® processor with MMX™ technology-166/200/233MHz
- Intel Pentium® 90/100/120/133/150/166/200MHz
- Cyrix® 6x86 PR120+/PR133+/PR150+/PR166+, 6x86L PR166+ and 6x86MX-PR166/PR200
- AMD® K5 PR90/PR100/PR120/PR133/PR166
- AMD® K6-166, K6-200, K6-233 and future K6 processors

### Chipset

- Intel® 82430VX PCIsset chipset

### System Memory

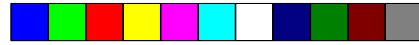
The C586VXG supports 8MB to 128MB of memory. It is equipped with two DIMM and four SIMM sockets. The 168-pin DIMM sockets use x64 EDO (60/70ns), fast page mode (60/70ns), or SDRAM (10/12/13ns), 3.3V. The 72-pin SIMM sockets use EDO or fast page mode, 60/70ns, x32 DRAM, 5V.

### Cache Memory

- 256KB or 512KB pipeline burst, direct map write-back cache installed on the system board.

### BIOS

- Award BIOS, Windows® 95 Plug and Play compatible
- Flash EPROM for easy BIOS upgrades
- Supports DMI function



# 1

## C586VXG System Board User's Manual .....

### Energy Efficient Design

- System power management supported
- CPU stopped clock control
- Hardware supports SMI green mode
- Microsoft®/Intel® APM 1.2 compliant
- External power management switch supported

### HDD Interface

- Two PCI IDE interfaces support up to four IDE devices
- PIO Mode 3 and Mode 4 Enhanced IDE (data transfer rate up to 16.6MB/sec.)
- DMA Mode 2 Bus Master IDE (data transfer rate up to 22.2MB/sec.)
- Bus mastering reduces CPU utilization during disk transfer
- ATAPI CD-ROM supported

### FDD Interface

- One floppy drive interface supports two 360KB, 720KB, 1.2MB, 1.44MB, or 2.88MB floppy drives.

### Onboard I/O

- Two NS16C550A-compatible serial ports
- One SPP/ECP/EPP parallel port
- One PS/2 mouse port
- One PS/2 or AT keyboard port

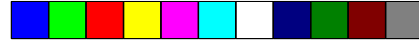
### USB Ports

The C586VXG is equipped with two connectors for external USB ports. USB allows data exchange between your computer and a wide range of simultaneously accessible external Plug and Play peripherals.

### IrDA Interface

The C586VXG is equipped with an IrDA connector for wireless connectivity between your computer and peripheral devices.





## Expansion Slots

The C586VXG is equipped with 3 dedicated PCI slots, 3 dedicated 16-bit ISA slots and 1 shared PCI/ISA slot. All PCI and ISA slots are bus masters.

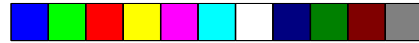
## PCB

- 4 layers, Baby AT form factor
- 23cm (9.06") x 22cm (8.66")

## IDE Device Drivers

To install the IDE drivers supported by your computer, please refer to the "Readme" file contained in the provided diskette.

All steps or procedures to install software drivers are subject to change without notice as the softwares are occasionally updated. Please refer to the readme files for the latest information.



# 1

## C586VXG System Board User's Manual .....

### Package Checklist

The C586VXG package contains the following items:

- The C586VXG system board
- The C586VXG user's manual
- Serial, mouse and printer port cables
- Option 1:
  - One card-edge bracket with a 9-pin and 25-pin serial port cables
  - One card-edge bracket with a 25-pin printer port cable and a PS/2 mouse port cable
- Option 2:
  - One card-edge bracket with two 9-pin serial port cables and a PS/2 mouse port cable
  - One 25-pin printer port cable for chassis mounting
- One 40-pin IDE hard disk cable
- One 34-pin floppy disk drive cable
- One IDE driver diskette
- Five spare jumpers
- One card-edge bracket with two USB ports (optional)

If any of these items are missing or damaged, please contact your dealer or sales representative for assistance.

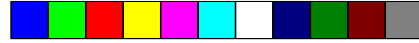


# CHAPTER

# 2

# Hardware Installation





## 2

### C586VXG System Board User's Manual .....

This chapter summarizes the steps to install the C586VXG system board into your system unit. It also includes a description of the area in which you must work and directions for memory installation. Before installing the system board, obtain the memory you plan to install. Refer to the System Memory section for the number and type of memory modules needed for the amount of memory you require.

## Preparing the Area

Before unpacking the system board, make sure the location you have selected is relatively free of dust and static electricity. Excessive exposure to dust, static electricity, direct sunlight, excessive humidity, extreme cold, and water can damage the operational capabilities of your system board. Avoid placing the unit on surfaces such as carpeted floors. These areas also attract static electricity which can damage some circuits on your system board.

Make sure the power source has a properly grounded, three-pronged socket. It is essential that the power connection be properly grounded for correct functioning of your system board. For further protection, we recommend that you use a surge suppressor. This will protect the system board from damage that may result from a power surge on the electrical line.

Move items that generate magnetic fields away from your system board since magnetic fields can also damage your system board. Once you have selected the ideal location, unpack the C586VXG system board carefully.

## Handling the System Board

It is quite easy to inadvertently damage your system board even before installing it in your system unit. Static electrical discharge can damage computer components without causing any signs of physical damage. You must take extra care in handling the system board to ensure against electrostatic build-up.

### Static Electricity Precautions

1. To prevent electrostatic build-up, leave the board in its anti-static bag until you are ready to install it.



# 2

## Hardware Installation

2. Wear an antistatic wrist strap.
3. Do all preparation work on a static-free surface with the system board components facing up.
4. Hold the system board only by its edges. Be careful not to touch any of the components, contacts or connections, especially gold contacts, on the board.
5. Avoid touching the pins or contacts on all modules and connectors. Hold modules and connectors by their ends.



**Warning:**

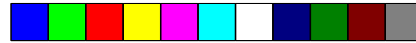
*Electrostatic discharge (ESD) can damage your processor, disk drives, add-in boards, and other components. Perform the upgrade instruction procedures described at an ESD workstation only. If such a station is not available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the system chassis. If a wrist strap is unavailable, establish and maintain contact with the system chassis throughout any procedures requiring ESD protection.*

## Installing the System Board

If you are installing the C586VXG system board, the following outlines the basic installation steps. Before installing the system board into your system unit, you should prepare the tools you will need.

You will need:

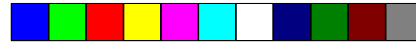
- One medium size, flat-bladed screwdriver
  - One medium Phillips screwdriver
  - One needle-nosed pliers
  - One small nutdriver
1. Unlock your system unit. Turn off the power and disconnect all power cords and cables.
  2. Remove the system unit cover. Refer to the manufacturer's instructions if necessary.



## 2

### C586VXG System Board User's Manual .....

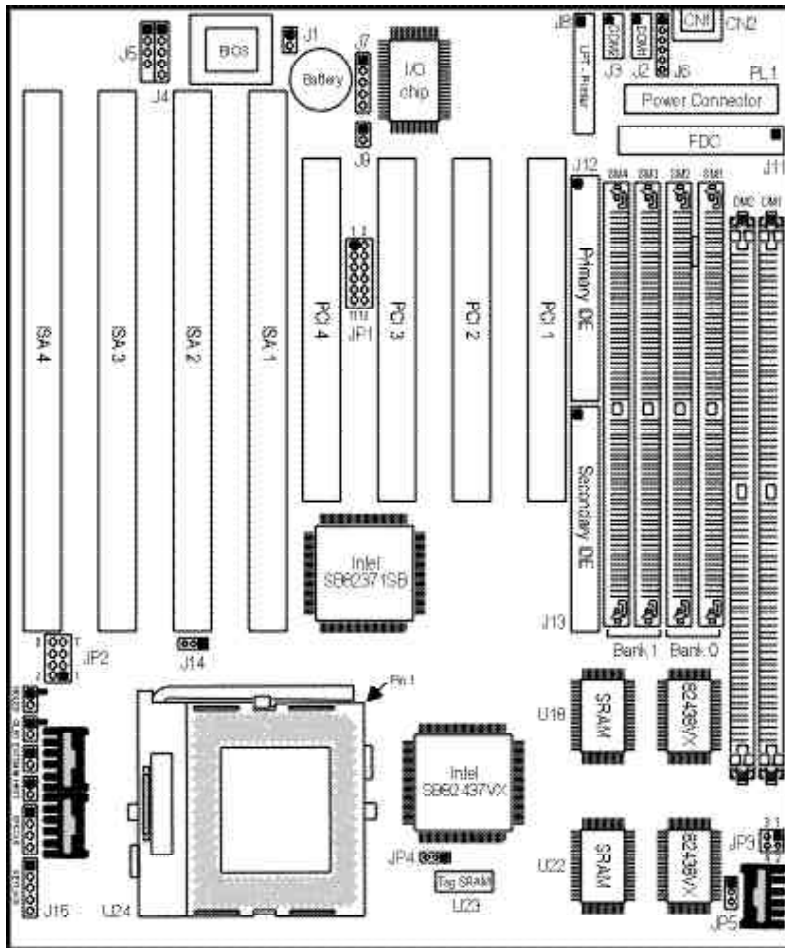
- 3 Detach all connectors from the old system board and remove expansion cards seated in any expansion slots.
- 4 Loosen the screws holding the original system board and remove the board from the system. Save the screws.
- 5 Remove the C586VXG from its original packing box. Be careful to avoid touching all connectors and pins on the board. Please refer to the handling instructions for proper handling techniques.
- 6 Insert the memory modules into the memory banks on the C586VXG. The quantity and location of the memory modules depends on the memory configuration and type of modules you intend to use.
- 7 Install the processor. Be sure pin 1 of the processor is aligned with pin 1 of the socket.
- 8 Set the corresponding jumpers.
- 9 Install the prepared C586VXG system board into the case and replace the screws.
10. Reinstall all cards and connectors and replace the system unit cover. Reconnect all power cords and cables.



# 2

## Hardware Installation

### Board Layout



■ square denotes pin 1

## System Memory

The C586VXG system board supports two kinds of memory modules: DIMM and SIMM. DIMM, which sometimes uses SDRAM, performs better than SIMM, which uses DRAM. When you are purchasing DIMMs, please specify you want the Intel compatible type. (There are DIMMs made for other types of computers that are not compatible.)

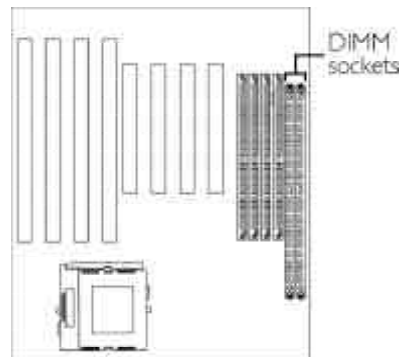


**Note:**

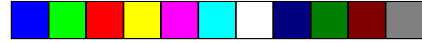
*DIM and SIM modules cannot exist on the C586VXG system board at the same time. Use either SIMM or DIMM only. Make sure JP5 is set according to the type of memory module installed on the system board.*

### DIMM

The two 168-pin DIMM (Dual In-line Memory Module) sockets use x64 EDO, FPM and SDRAM. The system board can support 8MB to 128MB memory.







# 2

## Hardware Installation

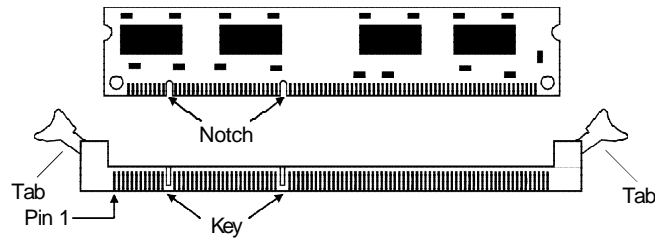
The table below summarizes the DIMM sockets and modules needed for the corresponding memory sizes.

Memory Size	DIM 1	DIM 2
8MB	8MB	none
8MB	none	8MB
16MB	16MB	none
16MB	none	16MB
16MB	8MB	8MB
24MB	8MB	16MB
24MB	16MB	8MB
32MB	32MB	none
32MB	none	32MB
32MB	16MB	16MB
40MB	8MB	32MB
40MB	32MB	8MB
48MB	16MB	32MB
48MB	32MB	16MB
64MB	32MB	32MB
128MB	64MB	64MB

# 2

## Installing the DIM Module

A DIM module simply snaps into a socket on the system board. Pin 1 of the DIM module must correspond with Pin 1 of the socket.



1. Pull the "tabs" which are at the ends of the socket to the side.
2. Position the DIMM above the socket with the "notches" in the module aligned with the "keys" on the socket.
3. Seat the module vertically into the socket. Make sure it is completely seated. The tabs will hold the DIMM in place.



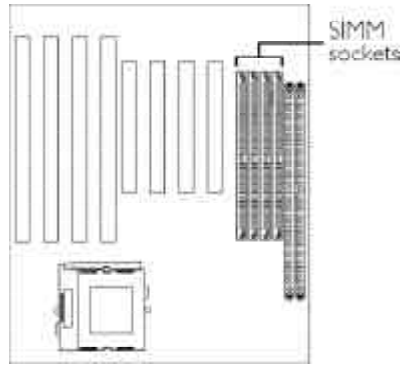
# 2

## Hardware Installation

### SIMM

The SIM sockets are divided into two banks on the system board, Bank 0 and Bank 1. Each bank consists of 2 SIMM sockets.

Your system board supports 8MB to 128MB of memory using 1MBx32, 2MBx32, 4MBx32 or 8MBx32 72-pin SIMMs (Single In-line Memory Module). You will need 2 or 4 pieces of SIM modules, depending on the amount of memory you intend to install. Make sure you insert the same type of SIMMs in one bank. You can install SIMMs in either banks but you must populate one bank first before going to the next bank.



The table below shows the supported SIM modules and their corresponding memory sizes.

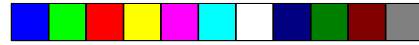
SIMMs	Memory Size
1MBx32	4MB
2MBx32	8MB
4MBx32	16MB
8MBx32	32MB

# 2

## C586VXG System Board User's Manual .....

The following table summarizes the bank locations and modules needed for the corresponding memory sizes.

Memory Size	Bank 0		Bank 1	
	SM1	SM2	SM3	SM4
8MB	4MB	4MB	—	—
8MB	—	—	4MB	4MB
16MB	8MB	8MB	—	—
16MB	—	—	8MB	8MB
16MB	4MB	4MB	4MB	4MB
24MB	4MB	4MB	8MB	8MB
24MB	8MB	8MB	4MB	4MB
32MB	16MB	16MB	—	—
32MB	8MB	8MB	8MB	8MB
40MB	4MB	4MB	16MB	16MB
40MB	16MB	16MB	4MB	4MB
48MB	8MB	8MB	16MB	16MB
48MB	16MB	16MB	8MB	8MB
64MB	32MB	32MB	—	—
64MB	—	—	32MB	32MB
64MB	16MB	16MB	16MB	16MB
72MB	4MB	4MB	32MB	32MB
72MB	32MB	32MB	4MB	4MB
80MB	8MB	8MB	32MB	32MB
80MB	32MB	32MB	8MB	8MB
96MB	16MB	16MB	32MB	32MB
96MB	32MB	32MB	16MB	16MB
128MB	32MB	32MB	32MB	32MB

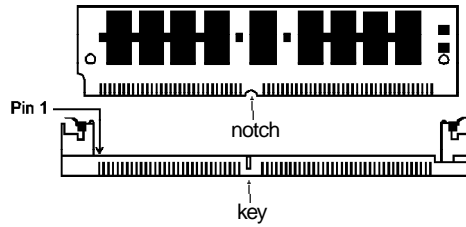


# 2

## Hardware Installation

### Installing a SIM Module

A SIM module simply snaps into a socket on the system board. Pin 1 of the SIM module must correspond with Pin 1 of the socket.



1. Position the SIMM above the socket with the “notch” in the module aligned with the “key” on the socket.
2. Seat the module at a 45° angle into the bank. Make sure it is completely seated. Tilt the module upright until it locks in place in the socket.

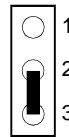
### Jumper Settings for DIMM and SIMM

Jumper JP5  
DIMM and SIMM Select

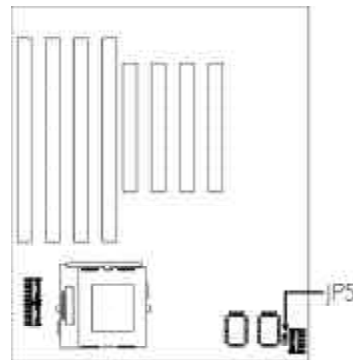
Jumper JP5 must match the type of module installed on the C586VXG system board. If you change your memory module, make sure this jumper is changed accordingly.



1-2 On: SIMM  
(default)



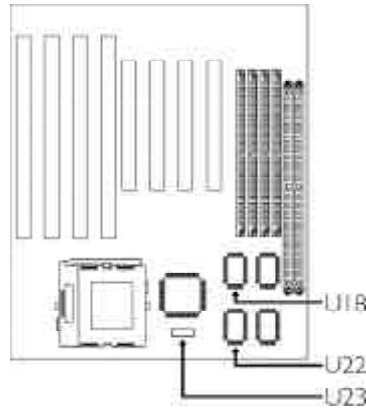
2-3 On: DIMM



# 2

## Cache Memory

The C586VXG system board supports 256KB or 512KB pipeline burst, direct map write-back cache installed at locations U18 and U22 of the system board. One SRAM is mounted on location U23 for tag SRAM to store the cacheable addresses.



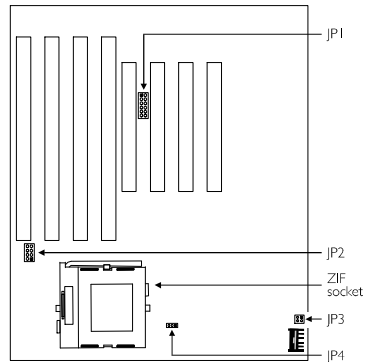
## Processor Upgrade Information

Your system board allows for easy installation of processors. Make sure all jumpers are set correctly before applying power or you may damage the processor or system board. Use a needle-nosed plier to move the jumpers if necessary.

Jumper JP1's pins 1-6 are used to set the external bus clock of your processor. The clock generator will determine the external bus clock that must be sent to the processor through these settings.

Jumper JP1's pins 7-12 are used to set the frequency ratio of your processor.

After setting these jumpers, an Intel® processor will multiply the external bus clock by the frequency ratio to become the internal clock speed. Internal clock speed is the commonly known speed of





# 2

## ..... Hardware Installation

Intel processors in the market and is the actual operating clock of the processor (external bus clock x frequency ratio = internal clock speed).

Cyrix® and AMD® processors use the PR-rating system which is the overall processor performance rating.

Jumpers JP2-JP4 are used to set the voltage of your processor. Make sure these jumpers are set correctly, otherwise your system will hang.

The table below shows the External System Bus Clock of the processors supported by the system board and their corresponding PCI Clock and ISA Bus Clock.

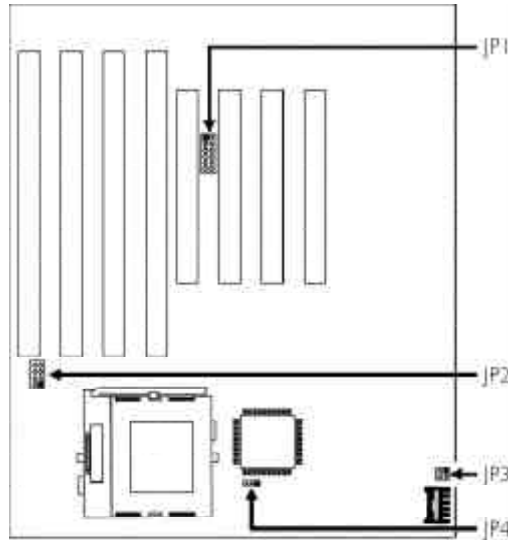
Ext. System Bus Clock	PCI CLK	ISA Bus CLK
50MHz	25MHz	8.333MHz
60MHz	30MHz	7.5MHz
66MHz	33MHz	8.25MHz



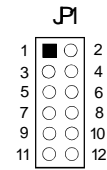
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## C586VXG System Board User's Manual .....

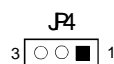
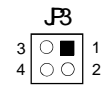
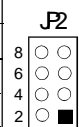
### Jumper Settings for Intel Processors



Processors-Speed-Freq. Ratio	JP1					
	1-2	3-4	5-6	7-8	9-10	11-12
90MHz-60MHz-1.5x	On	Off	Off	Off	Off	Off
100MHz-66MHz-1.5x	Off	On	Off	Off	Off	Off
120MHz-60MHz-2x	On	Off	Off	On	Off	Off
133MHz-66MHz-2x	Off	On	Off	On	Off	Off
150MHz-60MHz-2.5x	On	Off	Off	On	On	Off
166MHz/MMX166MHz*-66MHz-2.5x	Off	On	Off	On	On	Off
200MHz/MMX200MHz-66MHz-3x	Off	On	Off	Off	On	Off
MMX233MHz-66MHz-3.5x	Off	On	Off	Off	Off	Off



Voltage	JP2				JP3		JP4	
	1-2	3-4	5-6	7-8	1-2	3-4		
2.8V* (MMX)	Off	Off	Off	On	Off	On	1-2	On
3.3V	On	Off	On	On	Off	On	2-3	On
3.5V (VRV/RE)	On	On	On	On	Off	On	2-3	On



\* Default

**Warning:**  
The default setting of JP2-JP4 is 2.8V. If the voltage of your processor is not 2.8V, make sure you set JP2-JP4 according to the voltage of your processor, otherwise, your system will hang.

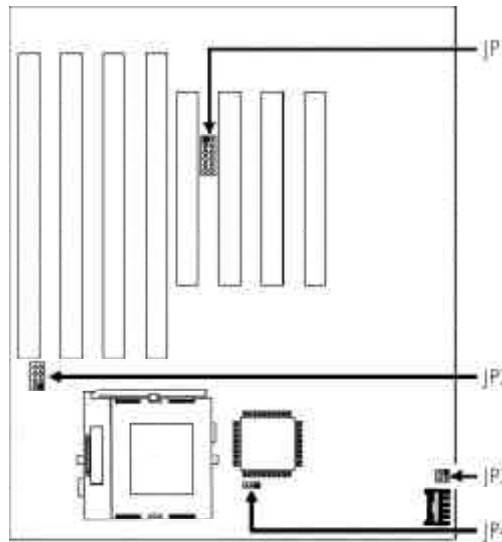




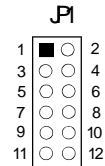
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## Hardware Installation

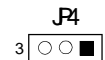
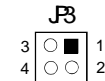
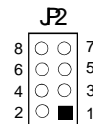
### Jumper Settings for Cyrix/IBM Processors



Processors-Speed-Freq. Ratio	JP1					
	1-2	3-4	5-6	7-8	9-10	11-12
6x86 PR120+ - 50MHz - 2x	On	On	Off	On	Off	Off
6x86 PR150+ - 60MHz - 2x	On	Off	Off	On	Off	Off
6x86/6x86L PR166+ - 66MHz - 2x	Off	On	Off	On	Off	Off
6x86MX-PR166 - 60MHz - 2.5x	On	Off	Off	On	On	Off
6x86MX-PR200 - 66MHz - 2.5x	Off	On	Off	On	On	Off



Voltage	JP2			JP3		JP4
	1-2	3-4	5-6	7-8	1-2	3-4
2.8V* (6x86L)	Off	Off	Off	On	Off	On
2.9V (6x86MX)	On	Off	Off	On	Off	On
3.3V (6x86L)	On	Off	On	On	Off	On
3.3V	On	Off	On	On	Off	On
3.5V	On	On	On	On	Off	On



\* Default

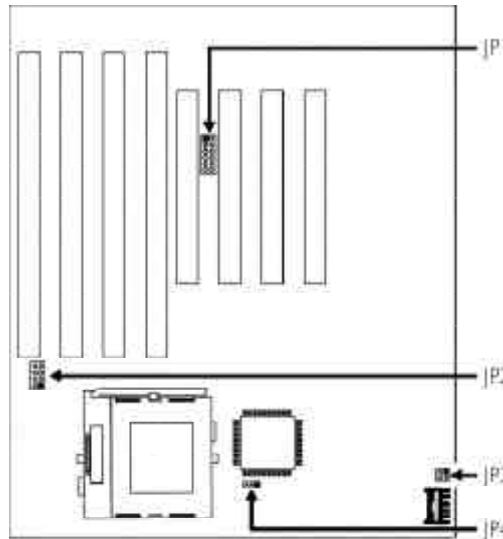
**Warning:**

The default setting of JP2-JP4 is 2.8V. If the voltage of your processor is not 2.8V, make sure you set JP2-JP4 according to the voltage of your processor, otherwise, your system will hang.

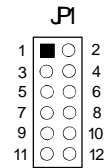
# 2

## C586VXG System Board User's Manual .....

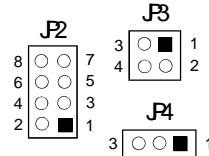
### Jumper Settings for AMD Processors



Processors-Speed-Freq. Ratio	J1					
	1-2	3-4	5-6	7-8	9-10	11-12
K5 PR90 - 60MHz - 1.5x	On	Off	Off	Off	Off	Off
K5 PR100 - 66MHz - 1.5x	Off	On	Off	Off	Off	Off
K5 PR120 - 60MHz - 1.5x	On	Off	Off	Off	Off	Off
K5 PR133 - 66MHz - 1.5x	Off	On	Off	Off	Off	Off
K5 PR166 - 66MHz - 1.75x	Off	On	Off	On	On	Off
K6-166 - 66MHz - 2.5x	Off	On	Off	On	On	Off
K6-200 - 66MHz - 3x	Off	On	Off	Off	On	Off
K6-233 - 66MHz - 3.5x	Off	On	Off	Off	Off	Off
K6-266 - 66MHz - 4x	Off	On	Off	Off	Off	On



Voltage	J2				J3		J4	
	1-2	3-4	5-6	7-8	1-2	3-4		
2.9V (K6-166/200)	On	Off	Off	On	Off	On	1-2	On
3.2V (K6-233/266)	Off	Off	On	On	Off	On	1-2	On
3.3V	On	Off	On	On	Off	On	2-3	On
3.5V	On	On	On	On	Off	On	2-3	On





# 2

## Hardware Installation

### Installing Upgrade Processors

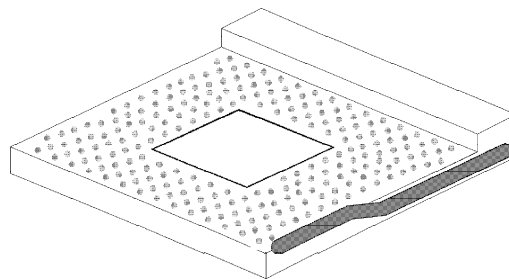
The C586VXG is equipped with a 321-pin Zero Insertion Force (ZIF) socket at location U24 of the system board. This socket is designed for easy removal of an old processor and easy insertion of an upgrade processor. The ZIF socket allows you to carefully place the new processor into its position. If you need to apply excessive force to insert the processor, you are not installing the processor correctly.



**Warning:**

*Open the socket only if you are actually installing a processor. The warranty on the original processor will be voided if the S/N seal is broken. Before proceeding with the upgrade, take note of the following. The microprocessor and heatsink may be hot if the system has been running. To avoid the possibility of a burn, power the system off and let the processor and heatsink cool for 20 minutes.*

The 321-pin ZIF socket consists of five rows of pin holes on each side. To prevent improper processor installation, the ZIF socket has a Plug/Keying mechanism. Several holes in the socket are plugged so that the processor will go in only one way. If you cannot easily insert the processor, verify that pin 1 of the processor is aligned with pin 1 of the socket. Also verify that all the pins are straight, and not bent nor broken.



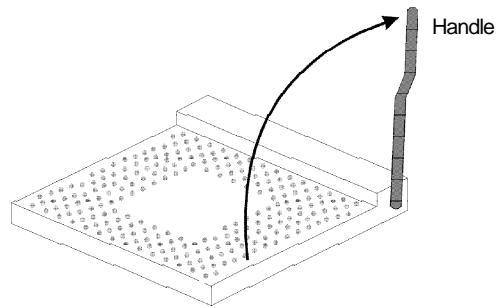
Zero Insertion Force (ZIF) Socket

# 2

## C586VXG System Board User's Manual .....

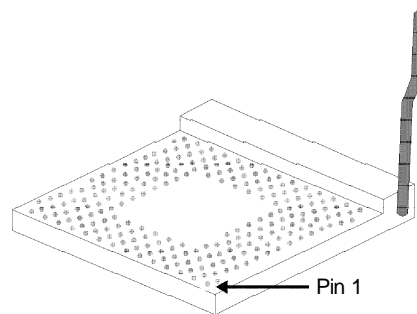
To install an upgrade processor, do the following:

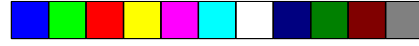
1. Make sure the handle on the side of the ZIF socket is up. To raise the handle, push it down, slightly pull it out to the side, then raise it as far as it will go. It may be necessary to initially apply a small amount of sideways force to free the handle from its retaining "tab". Once clear of the "tab", the handle will open relatively easily. The top plate will slide back. Do not use screwdrivers or other tools to open the socket, or you may damage the system or socket.



Lifting the Handle

2. Once the lever is completely up, remove the old processor carefully by lifting it straight out of the socket. You are now ready to insert the new processor.

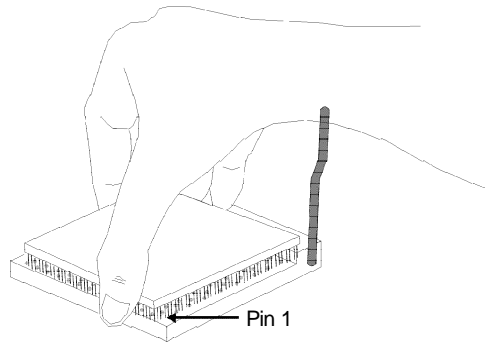




## 2

### Hardware Installation

3. Position the processor above the ZIF socket. Make sure pin 1 of the processor is aligned with pin 1 of the socket. Lower the processor until the pins are inserted properly in their corresponding holes. Remember that very little force is needed to install the processor. If the processor is not easily inserted, verify whether or not pin 1 of the processor is aligned with pin 1 of the socket. Applying too much pressure can damage the processor or the socket.



Positioning the Processor above the ZIF Socket

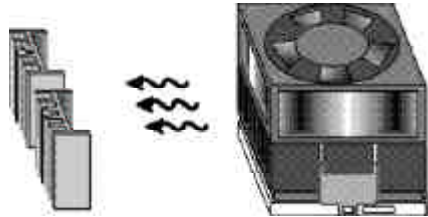
4. Push the handle down until the handle locks into place. The top plate will slide forward. You will feel some resistance as pressure starts to secure the processor in the socket. This is normal and will not damage the processor. However, if the handle is not completely closed, damage to the processor and/or system board may result.

## 2

### C586VXG System Board User's Manual .....

#### Installing A Fan/Heatsink

Position the fan/heatsink on the processor such that the air from the side of the fan/heatsink will flow across the heat regulators on the system board. See the figure below.

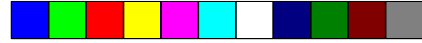


#### Clearance Requirements

Your processor comes with a heatsink mounted on top. To maintain proper airflow once the upgrade is installed on the system board, the processor and heatsink require certain space clearances. The clearance above the processor's fan/heatsink must be at least 0.4 inches. The clearance on at least 3 of 4 sides of the processor and heatsink must be at least 0.2 inches. All cables (for floppy drive, hard drive, CD-ROM, etc.) must be routed clear of the processor and its airspace.

#### Fan Exhaust

The processor must be kept cool by using a fan with heatsink. The temperature of the air entering the fan/heatsink cannot exceed 45°C (113°F). The ambient or room temperature must be below 37°C (99°F).



# 2

## ..... Hardware Installation

### Jumper Settings for CMOS Clear

Jumper J1  
CMOS Clear

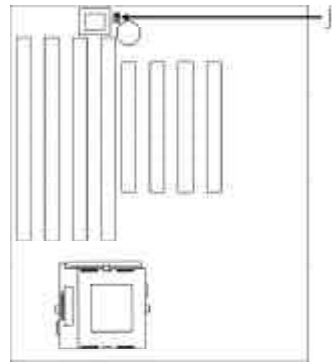
If, for some reason, the CMOS becomes corrupted, the system can be reconfigured with the default values stored in the CMOS RAM. To load the default values, power off your system and set J1 to Off. Wait for a few seconds and set J1 back to its default setting, On. You may now turn on your system.



Off: CMOS Clear



On: Normal  
(default)



# 2

## Jumper Settings for Password Clear

Jumper J9  
Password Clear

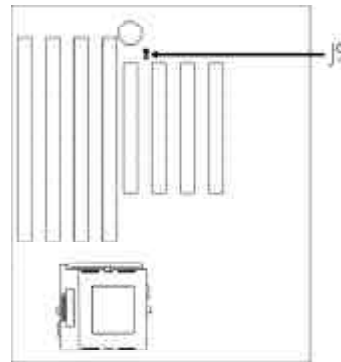
If you set a password in the Award BIOS Setup and forget your password, power off your system and set Jumper J9 to On. Power on your system. After you have boot up an operating system, turn your system off again. This will clear the password stored in your CMOS. Set J9 back to its default setting, Off.



Off: Normal  
(default)



On:  
Password Clear







# 2

## Hardware Installation

### Ports and Connectors

The C586VXG system board comes with two serial ports, one parallel printer port, one shrouded floppy disk header, two shrouded IDE hard disk headers, two connectors for external USB ports, one IrDA connector, a PS/2 mouse port, a PS/2 or AT keyboard port, and a fan connector.

#### Serial Ports

The built-in serial ports are RS-232C asynchronous communication ports with 16C550A-compatible UARTs that can be used with modems, serial printers, remote display terminals, and other serial devices. You can set the serial ports' I/O address in the Integrated Peripherals setup of the Award BIOS.

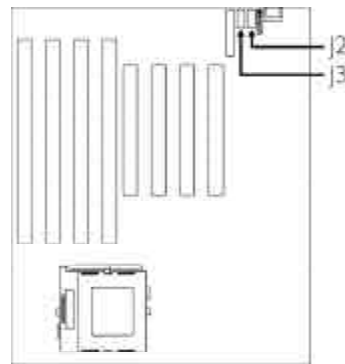
The serial ports use the following system I/O addresses:

Port Configuration	COM1	COM2	COM3	COM4
Serial Port 1	3F8h*	2F8h	3E8h	2E8h
Serial Port 2	3F8h	2F8h*	3E8h	2E8h

\* Default

#### Connecting the Serial Ports

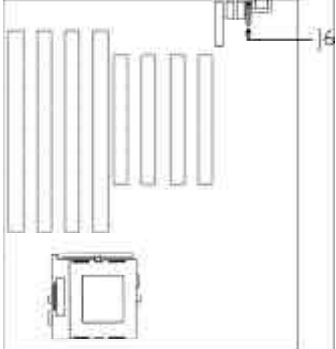
Two serial port cables mounted on a card-edge bracket are provided with the system board. Connect one serial port cable to connector J2 for COM 1 primary serial port and the other serial port cable to connector J3 for the COM 2 secondary serial port. Make sure the colored stripes on the ribbon cables are aligned with pins 1 of connectors J2 and J3. Mount the card-edge bracket to the system chassis.



# 2

## PS/2 Mouse Port

The PS/2 mouse port is a 6-pin connector on the system board. Attach the 6-pin mouse port cable, which is mounted on a card-edge bracket, to connector J6. Make sure the red wire on the PS/2 mouse connector is aligned with pin 1 of connector J6. Mount the card-edge bracket to the system chassis.



Pin	Function
1	Mouse Data
2	Reserved
3	Ground
4	+5V
5	Mouse Clock
6	Reserved

## Parallel Port

The C586VXG system board has a standard printer port for interfacing your PC to a parallel printer. It supports SPP, ECP and EPP modes. You can set the port's mode in the Integrated Peripherals setup of the Award BIOS.

Setting	Function
<b>SPP</b> (Standard Parallel Port)	Allows normal speed operation but in one direction only.
<b>ECP</b> (Extended Capabilities Port)	Allows parallel port to operate in bidirectional mode and at a speed higher than the maximum data transfer rate.
<b>EPP</b> (Enhanced Parallel Port)	Allows bidirectional parallel port operation at maximum speed.



# 2

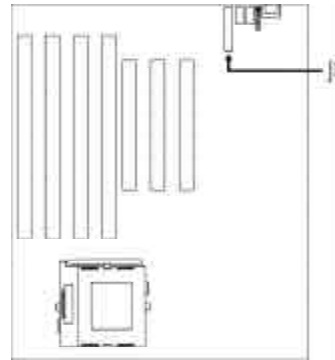
## Hardware Installation

The parallel port on your system board can be set to any of the following system I/O addresses:

I/O Address	3BC-3BE Hex
	378-37A Hex (default)
	278-27A Hex

### Connecting the Parallel Printer Port

Attach the DB-25 printer port cable to connector J8 on the system board. Make sure the colored stripe on the ribbon cable aligns with pin 1 of connector J8. Use a small nutdriver to mount the cable into a DB-25 cutout in the system chassis. If your printer port cable is attached to a card-edge bracket, connect the cable to connector J8 on the system board and mount the card-edge bracket to the system chassis.



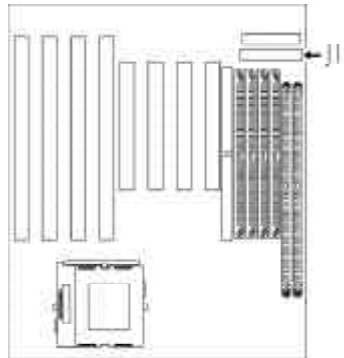
### Floppy Disk Drive Controller

The C586VXG system board is equipped with a shrouded floppy disk header that supports two standard floppy disk drives. You can install any 360KB, 720KB, 1.2MB, 1.44MB, or 2.88MB floppy disk drives. To prevent improper floppy cable installation, the shrouded floppy disk header has a keying mechanism. The 34-pin connector on the floppy cable can be placed into the header only if pin 1 of the connector is aligned with pin 1 of the header.

## 2

### Connecting the Floppy Disk Cable

1. Install the 34-pin header connector into the shrouded floppy disk header (J11) on the system board. The colored edge of the ribbon should be aligned with pin 1 of connector J11.
2. Install the other 34-pin header connector(s) into the disk drive(s). Align the colored edge of the daisy chained ribbon cable with pin 1 of the drive edge connector(s). The end-most connector should be attached to the drive you want to designate as Drive A.

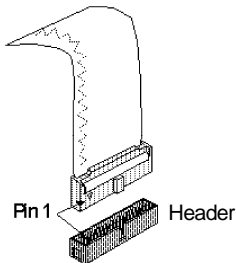


### IDE Hard Disk Interface

The C586VXG system board is equipped with two shrouded PCI IDE headers that will interface four Enhanced IDE (Integrated Drive Electronics) hard disk drives.

#### Connecting the IDE Hard Disk Interface

To prevent improper IDE cable installation, each shrouded PCI IDE header has a keying mechanism. The 40-pin connector on the IDE cable can be placed into the header only if pin 1 of the connector is aligned with pin 1 of the header.





# 2

## Hardware Installation

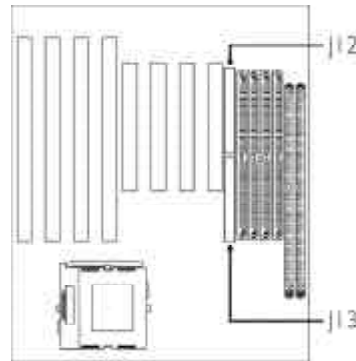


**Note:**

*An IDE cable with a standard 40-pin connector (without the keying mechanism) can be installed in the shrouded IDE header. Be extremely careful to match the colored edge of the ribbon with pin 1 of the header.*

### Connecting the Hard Disk Cable

1. If you are connecting two hard drives, install the 40-pin connector of the IDE cable into the primary shrouded IDE header (connector J12). If you are adding a third or fourth IDE device, install the 40-pin connector of the other IDE cable into the secondary shrouded IDE header (connector J13).



2. Install the other 40-pin header connector(s) into the device with the colored edge of the ribbon cable aligned with pin 1 of the drive edge connector(s).



**Note:**

*Refer to your disk drive user's manual for information about selecting proper drive switch settings.*

### Adding a Second IDE Hard Drive

When using two IDE drives, one must be set as the master and the other as the slave. Follow the instructions provided by the drive manufacturer for setting the jumpers and/or switches on the drives.

We recommend that you use Enhanced IDE or ATA-2 and ATA-3 hard drives be from the same manufacturer. In a few cases, drives from two different manufacturers will not function properly when used together. The problem lies in the hard drives, not the C586VXG system board.



# 2

## C586VXG System Board User's Manual .....



**Important:**

*If you encountered problems while using an ATAPI CD-ROM drive that is set in Master mode, please set the CD-ROM drive to Slave mode. Some ATAPI CD-ROMs may not be recognized and cannot be used if incorrectly set in Master mode.*

### Preparing an IDE Drive for Use

IDE disk drives are already low-level formatted, with any bad-track errors entered, when shipped by the drive manufacturer. Do not attempt to do a low-level format or you may cause serious damage to the drive.

To use an IDE drive, you need to enter the drive type (this information is provided by the drive manufacturer) into the system's CMOS setup table. Then run FDISK and FORMAT provided with your operating system. You may also use the "IDE HDD Auto Detection" function which will allow the BIOS to auto detect your hard drive type. Refer to the Chapter 3 - IDE HDD Auto Detection section for details.



**Warning:**

*Do not run FDISK and FORMAT programs on a drive that has already been formatted or you will lose all programs and data stored on the drive.*



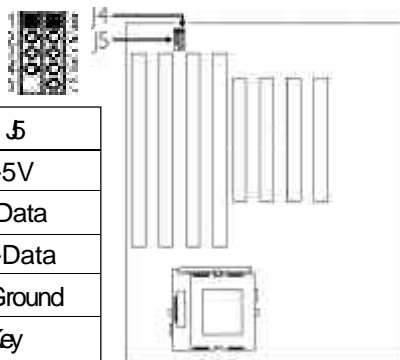
# 2

## Hardware Installation

### Universal Serial Bus Ports

The C586VXG system board is equipped with two connectors, at locations J4 and J5 on the system board, for external USB ports. USB allows data exchange between your computer and a wide range of simultaneously accessible external Plug and Play peripherals. Make sure “USB Controller” in the Integrated Peripherals setup of the Award BIOS is Enabled.

You must have the proper drivers installed in your operating system to use these ports. Refer to your operating system’s manual or documentation.



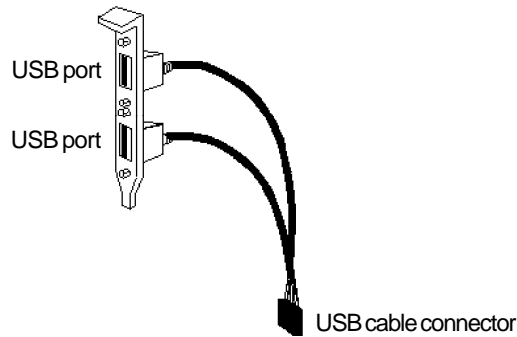
Pin	J4	J5
1	+5V	+5V
2	-Data	-Data
3	+Data	+Data
4	Ground	Ground
5	Ground	Key

### Connecting the USB Ports

As an option, one card-edge bracket mounted with two USB port cables may be provided with the system board. The ends of the cables are attached to a connector. Connect the USB cable connector to J4 and J5 on the system board. The USB port cables can be inserted only if pin 1 of the cable (red wire) is aligned with pin 1 of J4 and J5. Pin 5 of J5 has been removed and the hole in the USB cable connector, which corresponds to pin 5, has been plugged to prevent incorrectly inserting the connector. Mount the card-edge bracket to the system chassis.

# 2

## C586VXG System Board User's Manual .....

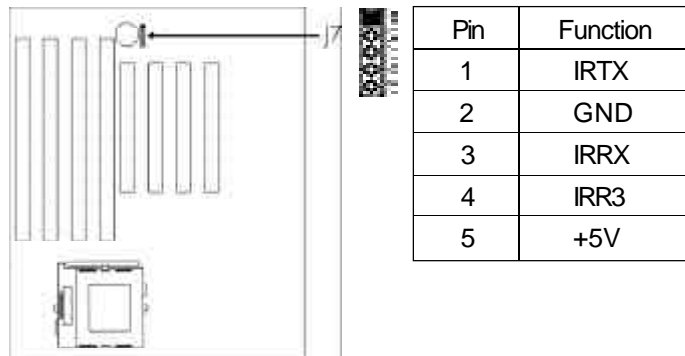


USB port cables (optional)

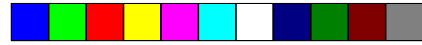
### IrDA Connector

The C586VXG system board is equipped with an IrDA connector for wireless connectivity between your computer and peripheral devices. Connect your IrDA cable to connector J7 on the system board. Make sure "Onboard IR Controller" in the Integrated Peripherals setup of the Award BIOS is Enabled.

You must have the proper drivers installed in your operating system to use this connector. Refer to your operating system's manual or documentation.





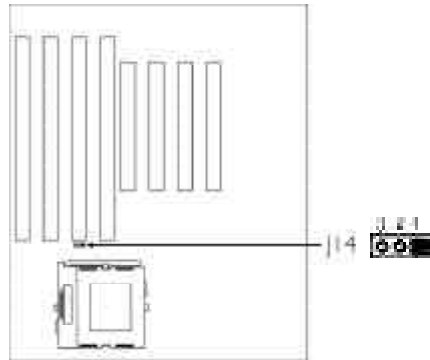


# 2

## Hardware Installation

### CPU Fan Connector

The C586VXG system board is equipped with a 3-pin fan connector at location J14 of the system board.



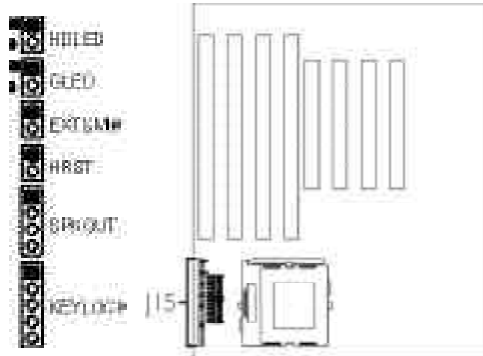
Pin	Function
1	GND
2	+12V
3	GND



# 2

## C586VXG System Board User's Manual .....

### J15 (LEDs and Switches)



HDLED (Primary/Secondary IDE LED)	Pin 1 +5V Pin 2 Signal
GLED (Green LED)	Pin 1 +5V Pin 2 Signal
EXTSMI# (Green switch)	Pin 1 Signal Pin 2 Ground
HRST (Reset switch)	Pin 1 Signal Pin 2 Ground
SPKOUT (Speaker connector)	Pin 1 Signal Pin 2 N.C. Pin 3 Ground Pin 4 +5V
KEYLOCK (AT power LED/ Keylock connector)	Pin 1 +5V Pin 2 N.C. Pin 3 Ground Pin 4 Keylock Signal Pin 5 Ground  Use pins 1 and 3 for the Power LED.

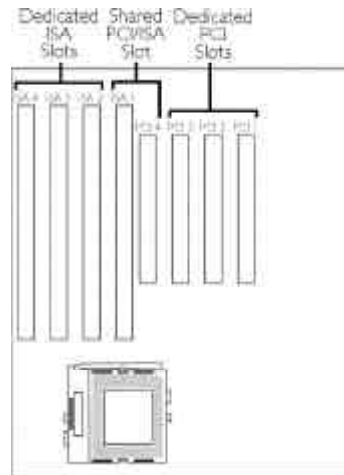


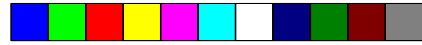
# 2

## Hardware Installation

### Expansion Slots

The C586VXG system board is equipped with 3 dedicated PCI slots, 3 dedicated 16-bit ISA slots and 1 shared PCI/ISA slot. All PCI and ISA slots are bus masters. Due to the size of the processor with its accompanying fan/heatsink component, the length of the add-in cards in PCI slot 4 and ISA slots 1 and 2 is limited to 17cm (6.69").





# 3

C586VXG System Board User's Manual .....

## CHAPTER

# 3

## Award BIOS Setup Utility



## The Basic Input/Output System

The Basic Input/Output System (BIOS) is a program that takes care of the most basic level of communication between the processor and peripherals. This chapter explains the Setup Utility for the Award BIOS.

After you power up your system, the BIOS message appears on your screen and the memory count begins. After the memory test, the following message will appear on the screen:

Press DEL to enter setup

If the message disappears before you respond, restart your system or press the "Reset" button. You may also restart the system by pressing the <Ctrl> <Alt> and <Del> keys simultaneously.

When you press <Del>, the main program screen will appear.

ROM BIOS  
CMOS SETUP UTILITY  
AWARD SOFTWARE, INC.

STANDARD CMOS SETUP BIOS FEATURES SETUP CHIPSET FEATURES SETUP POWER MANAGEMENT SETUP PNP/PCI CONFIGURATION LOAD BIOS DEFAULTS LOAD SETUP DEFAULTS	INTEGRATED PERIPHERALS SUPERVISOR PASSWORD USER PASSWORD IDE HDD AUTO DETECTION HDD LOW LEVEL FORMAT SAVE & EXIT SETUP EXIT WITHOUT SAVING
ESC :Quit F10 :Sve & Exit Setup	↑↓←→ :Select Item (Shift) F2 :Change Color
Time, Date, Hard Disk Type...	

## Standard CMOS Setup

Use the arrow keys to highlight "Standard CMOS Setup" and press <Enter>. A screen similar to the one on the next page will appear.

# 3

## C586VXG System Board User's Manual

ROM PCI/ISA BIOS  
STANDARD CMOS SETUP  
AWARD SOFTWARE, INC.

Date (mm:dd:yy) : Mon, Apr 15 1996								
Time (hh:mm:ss) : 9 : 5 : 55								
HARD DISKS	TYPE	SIZE	CYLS	HEAD	PRECOMP	LANDZ	SECTOR	MODE
Primary Master	: Auto	0	0	0	0	0	0	Auto
Primary Slave	: Auto	0	0	0	0	0	0	Auto
Secondary Master	: Auto	0	0	0	0	0	0	Auto
Secondary Slave	: Auto	0	0	0	0	0	0	Auto
Drive A : 1.44M,3.5in.								
Drive B : None								
Video : EGA/VGA						Base Memory : 640K		
Halt on : All Errors						Extended Memory : 31744K		
						Other Memory : 384K		
						Total Memory : 32768K		
ESC :Quit			↑↓←→ :Select Item			PU/PD/+/- :Modify		
F1 :Help			(Shift)F2 :Change					

The settings on the screen are for reference only. Your version may not be identical to this one.

### Date

The date format is <day>, <month>, <date>, <year>. Day displays a day, from Sunday to Saturday. Month displays the month, from January to December. Date displays the date, from 1 to 31. Year displays the year, from 1900 to 2099.

### Time

The time format is <hour>, <minute>, <second>. The time is based on the 24-hour military-time clock. For example, 1 p.m. is 13:00:00. Hour displays hours from 00 to 23. Minute displays minutes from 00 to 59. Second displays seconds from 00 to 59.

### Primary Master, Primary Slave, Secondary Master and Secondary Slave

These categories allow you to enter the appropriate specifications for the type of hard disk drive(s) installed in your system. There are 45 predefined types and 4 user definable types for hard drives. Type 1 to Type 45 are predefined. Type "User" is user-definable.

Press <PgUp> or <PgDn> to select a numbered hard disk type or type the number and press <Enter>. The hard disk will not work properly if you enter improper information for this category.



# 3

## Award BIOS Setup Utility

You can use Type "User" to define your own drive type manually. This information should be included in the documentation from your hard disk vendor or the system manufacturer.

If the controller of the HDD interface is ESDI, you must select "Type 1". If the controller of the HDD interface is SCSI, you must select "None".

If you select Type "Auto", the BIOS will auto-detect the HDD & CD-ROM drive at the POST stage and show the IDE for the HDD & CD-ROM drive. If a hard disk has not been installed, select "None" and press <Enter>.

### Drive A and Drive B

These categories identify the types of floppy disk drives installed. The options for drive A and B are:

<i>None</i>	No floppy drive is installed
<i>360K, 5.25 in.</i>	5-1/4 in. PC-type standard drive; 360KB capacity
<i>1.2M, 5.25 in.</i>	5-1/4 in. AT-type high-density drive; 1.2MB capacity
<i>720K, 3.5 in.</i>	3-1/2 in. double-sided drive; 720KB capacity
<i>1.44M, 3.5 in.</i>	3-1/2 in. double-sided drive; 1.44MB capacity
<i>2.88M, 3.5 in.</i>	3-1/2 in. double-sided drive; 2.88MB capacity



#### Note:

*Choosing an incorrect type might cause your system to format the floppy disk improperly and you cannot access your data.*

### Video

This category selects the type of video adapter used for the primary system monitor. Although secondary monitors are supported, you do not have to select the type in Setup. The default setting is EGAVGA (BIOS default, Setup default).

<i>EGAVGA</i>	Enhanced Graphics Adapter/Video Graphics Array. For EGA, VGA, SVGA and PGA monitor adapters.
<i>CGA 40</i>	Color Graphics Adapter. Power up in 40-column mode.
<i>CGA 80</i>	Color Graphics Adapter. Power up in 80-column mode.
<i>Mono</i>	Monochrome adapter. Includes high resolution monochrome adapters.

### Halt On

This category determines whether the system will stop if an error is detected during power up. The default setting is All Errors (BIOS default, Setup default).

- No Errors* The system boot will not stop for any errors detected.
- All Errors* The system boot will stop whenever the BIOS detects a non-fatal error.
- All, But Keyboard* The system boot will not stop for a keyboard error; it will stop for all other errors.
- All, But Diskette* The system boot will not stop for a disk error; it will stop for all other errors.
- All, But Disk/Key* The system boot will not stop for a disk or keyboard error; it will stop for all other errors.

### Memory

The base memory size, extended memory size and the other memory size cannot be altered; your computer automatically detects and displays them.

*Base Memory* The POST will determine the amount of base (or conventional) memory installed in the system. The value of the base memory is typically 512K for systems with 512K memory installed on the motherboard or 640K for systems with 640K or more memory installed on the motherboard.

*Extended Memory* The BIOS determines how much extended memory is present during the POST. This is the amount of memory located above 1MB in the CPU's memory address map.

*Other Memory* This refers to the memory located in the 640K to 1024K address space. This is the memory that can be used for different applications. DOS uses this area to load device drivers in an effort to keep as much base memory free for application programs. The BIOS is the most frequent user of this RAM area since this is where it shadows the ROM.





### BIOS Features Setup

The BIOS Features Setup allows you to configure your system for basic operation. Some entries are defaults required by the system board, while others, if enabled, will improve the performance of your system or let you set some features according to your preference.

ROM PCI/ISA BIOS  
BIOS FEATURES SETUP  
AWARD SOFTWARE, INC.

Virus Warning	: Disabled	Video BIOS Shadow	: Enabled
CPU Internal Cache	: Enabled	C8000-CBFFF Shadow	: Disabled
External Cache	: Enabled	CC000-CFFFF Shadow	: Disabled
Quick Power On Self Test	: Enabled	D0000-D3FFF Shadow	: Disabled
Boot Sequence	: A, C, SCSI	D4000-D7FFF Shadow	: Disabled
Swap Floppy Drive	: Disabled	D8000-DBFFF Shadow	: Disabled
Boot Up Floppy Seek	: Enabled	DC000-DFFFF Shadow	: Disabled
Boot Up NumLock Status	: On		
Gate A20 Option	: Fast		
Typematic Rate Setting	: Disabled	ESC :Quit	↑↓←→ :Select Item
Typematic Rate (Chars/Sec)	: 6	F1 :Help	PU/PD/+/- :Modify
Typematic Delay (Msec)	: 250	F5 :Old Values (Shift) F2 :Color	
Security Option	: Setup	F6 :Load BIOS Defaults	
PCI/VGA Palette Snoop	: Disabled	F7 :Load Setup Defaults	
OS Select For DRAM>64MB	: Non-OS2		

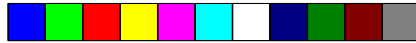
The settings on the screen are for reference only. Your version may not be identical to this one.

#### Virus Warning

This category protects the boot sector and partition table of your hard disk drive. When this item is enabled, the Award BIOS will monitor the boot sector and partition table of the hard disk drive. If an attempt is made to write to the boot sector or partition table of the hard disk drive, the BIOS will halt the system and an error message will appear.

After seeing the error message, if necessary, you will be able to run an anti-virus program to locate and remove the problem before any damage is done.

Many disk diagnostic programs which attempt to access the boot sector table will cause the warning message to appear. If you are running such a program, we recommend that you first disable this category. Also, disable this category if you are installing or running certain operating systems like Windows® 95 or the operating system may not install nor work.



# 3

## C586VXG System Board User's Manual .....

### CPU Internal Cache and External Cache

These categories speed up the memory access. The default value is enabled. Enable the External Cache for better performance.

### Quick Power On Self Test

This category speeds up Power On Self Test (POST) after you power on your system. If it is set to Enabled, the BIOS will shorten or skip some check items during POST.

### Boot Sequence

This category determines which drive to search first for the disk operating system (i.e. DOS). The default is A, C, SCSI.

The options are:

- |             |             |              |              |
|-------------|-------------|--------------|--------------|
| A, C, SCSI; | C, A, SCSI; | C, CDROM, A; | CDROM, C, A; |
| D, A, SCSI; | E, A, SCSI; | F, A, SCSI;  | SCSI, A, C;  |
| SCSI, C, A; | C only;     | LSZIP, C.    |              |

### Swap Floppy Drive

When this option is enabled and the system is booting from the floppy drive, the system will boot from drive B instead of drive A. When this option is disabled and the system is booting from the floppy drive, the system will boot from drive A.

### Boot Up Floppy Seek

When enabled, the BIOS will check whether the floppy disk drive installed is 40 or 80 tracks. Note that the BIOS cannot distinguish between 720K, 1.2M, 1.44M and 2.88M drive types as they are all 80 tracks. When disabled, the BIOS will not search for the type of floppy disk drive by track number. Note that there will not be any warning message if the drive installed is 360KB.



### Boot Up NumLock Status

This allows you to determine the default state of the numeric keypad. By default, the system boots up with NumLock on wherein the function of the numeric keypad is the number keys. When set to Off, the function of the numeric keypad is the arrow keys.

### Gate A20 Option

This entry allows you to select how gate A20 is handled. Gate A20 is a device used to address memory above 1 Mbyte. Initially, gate A20 was handled via a pin on the keyboard. Today, while keyboards still provide this support, it is more common, and much faster, for the system chipset to provide support for gate A20.

### Typematic Rate Setting

When disabled, continually holding down a key on your keyboard will cause the BIOS to report that the key is down. When the typematic rate is enabled, the BIOS will not only report that the key is down, but will first wait for a moment, and, if the key is still down, it will begin to report that the key has been depressed repeatedly. For example, you would use such a feature to accelerate cursor movements with the arrow keys.

### Typematic Rate (Chars/Sec)

This selection allows you to select the rate at which the keys are accelerated.

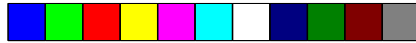
### Typematic Delay (Msec)

This selection allows you to select the delay between when the key was first depressed and when the acceleration begins.

### Security Option

*System* The system will not boot and access to Setup will be denied if the correct password is not entered at the prompt.

*Setup* The system will boot, but access to Setup will be denied if the correct password is not entered at the prompt.



# 3

## C586VXG System Board User's Manual .....

### PCI/VGA Palette Snoop

It determines whether the MPEG ISA/VESA VGA Cards can work with PCI/VGA or not. The default value is Disabled.

- Enabled* PCI/VGA working with MPEG ISA/VESA VGA cards.
- Disabled* PCI/VGA not working with MPEG ISA/VESA VGA cards.

### OS Select for DRAM > 64MB

This item allows you to access the memory that is over 64MB in OS/2. The options are: Non-OS/2 and OS/2.

### Video BIOS Shadow

Determines whether video BIOS will be copied to RAM. Video Shadow will increase the video speed. Note that some graphics boards require that this option be disabled. The default value is Enabled.

- Enabled* Video shadow is enabled.
- Disabled* Video shadow is disabled.

### C8000-CBFFF Shadow to DC000-DFFFF Shadow

These categories determine whether option ROMs will be copied to RAM.

- Enabled* Optional shadow is enabled.
- Disabled* Optional shadow is disabled.



### Chipset Features Setup

ROM PCI/ISA BIOS  
CHIPSET FEATURES SETUP  
AWARD SOFTWARE, INC.

Auto Configuration : Enabled	Delayed Transaction : Disabled
DRAM Timing : Normal	
DRAM RAS# Precharge Time : 4	
DRAM R/W Leadoff Timing : 6	
Fast RAS To CAS Delay : 3	
DRAM Read Burst (EDO/FP) : x222/x333	
DRAM Write Burst Timing : x333	
Fast MA to RAS# Delay CLK : 1	
Fast EDO Path Select : Disabled	
Refresh RAS# Assertion : 5 Clks	
ISA Bus Clock : PCICLK/4	
System BIOS Cacheable : Enabled	ESC :Quit ↑↓←→ :Select Item
Video BIOS Cacheable : Enabled	F1 :Help PU/PD/+/- :Modify
8 Bit I/O Recovery Time : 1	F5 :Old Values (Shift) F2 :Color
16 Bit I/O Recovery Time : 1	F6 :Load BIOS Defaults
Memory Hole At 15M-16M : Disabled	F7 :Load Setup Defaults
Peer Concurrency : Enabled	
Passive Release : Disabled	

The settings on the screen are for reference only. Your version may not be identical to this one.

This section gives you functions to configure the system based on the specific features of the chipset. The chipset manages bus speeds and access to system memory resource, such as DRAM and external cache. It also coordinates communications between the conventional ISA bus and the PCI bus. These items should not be altered unless necessary. Depending on your add-in boards, you may not or should not enable some of those features. The default settings have been chosen because they provide the best operating conditions for your system.

# 3

## Power Management Setup

The Power Management Setup allows you to configure your system to most effectively save energy.

ROM PCI/ISA BIOS POWER MANAGEMENT SETUP AWARD SOFTWARE, INC.	
Power Management : User Define	** Power Down & Resume Events **
PM Control by APM : Yes	IRQ3 (COM 2) : On
Video Off Method : V/H SYNC+Blank	IRQ4 (COM 1) : On
MODEM Use IRQ : 3	IRQ5 (LPT 2) : On
	IRQ6 (Floppy Disk) : On
	IRQ7 (LPT 1) : On
Doze Mode : Disabled	IRQ8 (RTC Alarm) : Off
Standby Mode : Disabled	IRQ9 (IRQ2 Redir) : On
Suspend Mode : Disabled	IRQ10 (Reserved) : On
HDD Power Down : Disabled	IRQ11 (Reserved) : On
	IRQ12 (PS/2 Mouse) : On
	IRQ13 (Coprocessor) : On
	IRQ14 (Hard Disk) : On
	IRQ15 (Reserved) : Off
** Wake Up Events In Doze & Standby **	
IRQ3 (Wake-Up Event) : On	ESC :Quit ↑↓←→ :Select Item
IRQ4 (Wake-Up Event) : On	F1 :Help PU/PD/+/- :Modify
IRQ8 (Wake-Up Event) : On	F5 :Old Values (Shift) F2 :Color
IRQ12 (Wake-up Event) : On	F6 :Load BIOS Defaults
	F7 :Load Setup Defaults

The settings on the screen are for reference only. Your version may not be identical to this one.

### Power Management

This category allows you to select the type (or degree) of power saving by changing the length of idle time that elapses before each of the following modes are activated: Doze mode, Standby mode, Suspend mode and HDD Power Down.

**Disable** No power management. Disables the Doze, Standby and Suspend modes.

**Min. Power Saving** Minimum power management. Doze Mode = 1 hr., Standby Mode = 1 hr., and Suspend Mode = 1 hr.

**Max. Power Saving** Maximum power management. Doze Mode = 1 min., Standby Mode = 1 min., and Suspend Mode = 1 min.

**User Defined** Allows you to set each mode individually. When enabled, each option ranges from 1 min. to 1 hr.



#### PM Control by APM

- Yes** An Advanced Power Management device will be activated to enhance the Max. Power Saving mode and stop the CPU's internal clock. Use this option in Windows® 95. (default)
- No** The system BIOS will ignore APM when initiating the Power Management mode.

#### Video Off Method

This determines the manner in which the monitor is blanked.

- V/H SYNC + Blank** This selection will cause the system to turn off the vertical and horizontal synchronization ports and write blanks to the video buffer.
- Blank Screen** This option only writes blanks to the video buffer.
- DPMS** Initializes display power management signaling. Use this option if your video board supports it.

#### MODEM Use IRQ

This category is used to set an IRQ channel (IRQ 3, 4, 5, 7, 9, 10 or 11) for the modem installed in your system.

#### Doze Mode

This is user configurable only when the Power Management category is set to User Defined. When enabled and after the set time of system inactivity, the CPU clock will run at a slower speed (1/2 of full speed) while all other devices still operate at full speed.

#### Standby Mode

This is user configurable only when the Power Management category is set to User Defined. When enabled and after the set time of system inactivity, the CPU clock will run at a speed slower than the speed during Doze mode (1/3 of full speed) while all other devices still operate at full speed.

#### Suspend Mode

This is user configurable only when the Power Management category is set to User Defined. When enabled and after the set time of system inactivity, the CPU and onboard peripherals will be shut off.

# 3

## C586VXG System Board User's Manual .....

### HDD Power Down

This is user configurable only when the Power Management category is set to User Defined. When enabled and after the set time of system inactivity, the hard disk drive will be powered down while all other devices remain active.

### Wake Up Events in Doze & Standby, and Power Down & Resume Events

When enabled, access to the specified IRQ will cause the system to wake up completely from the power management mode. When disabled, the system will not wake up from the power management mode despite access to the specified IRQ.

## PNP/PCI Configuration

This section describes configuring the PCI bus system. It covers some very technical items and it is strongly recommended that only experienced users should make any changes to the default settings.

ROM PCI/ISA BIOS  
PNP/PCI CONFIGURATION  
AWARD SOFTWARE, INC.

Resources Controlled By : Auto	PCI IRQ Activated By : Level
Reset Configuration Data : Disabled	PCI IDE IRQ Map To : PCI-AUTO
	Primary IDE INT# : A
	Secondary IDE INT# : B
	Assign IRQ for VGA : Enable
ESC :Quit      ↑↓←→ :Select Item	
F1 :Help      PU/PD/+/- :Modify	
F5 :Old Values (Shift) F2 :Color	
F6 :Load BIOS Defaults	
F7 :Load Setup Defaults	

The settings on the screen are for reference only. Your version may not be identical to this one.

### Resources Controlled By

The Award Plug and Play BIOS has the capacity to automatically configure all of the boot and Plug and Play compatible devices.





# 3

## Award BIOS Setup Utility

*Auto* The system will automatically detect the settings for you. The categories that follow will not be shown on the screen.

*Manual* This will allow you to set the IRQ/DMA (you have assigned your add-in card) to Legacy ISA or PCI/ISA PnP. For non-PnP ISA cards, select Legacy ISA. For PnP ISA or PCI cards, select PCI/ISA PnP.

### Reset Configuration Data

*Enabled* The BIOS will reset the configuration data once automatically.

*Disabled* The BIOS will not reset the configuration data.

### PCI IRQ Activated By

This category is used to set the method by which the PCI bus recognizes that an IRQ service is being requested by a device. Under all circumstances, you should retain the default configuration unless a different setting is needed.

### PCI IDE IRQ Map To

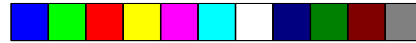
This category is used to configure your system to the type of IDE disk controller in use.

*PCI-Auto* The system will scan and determine the PCI slot that is installed with an IDE controller card.

*ISA* Designates the ISA slot that is installed with an IDE controller card; that is, if you are using an IDE controller card.

### Primary IDE INT# and Secondary IDE INT#

The Primary and Secondary IDE INT# categories are used to select the PCI interrupt (A, B, C, or D) that is associated with the connected hard drives.



# 3

## C586VXG System Board User's Manual .....

### Assign IRQ for VGA

If Enabled, the system will automatically set an IRQ for the VGA card installed. Your VGA card will need an IRQ address only when using the video capture function of the card. If you are not using this function and a new device requires an IRQ address, you can set this function to Disabled. The IRQ address (previously occupied by the VGA card) will be available for your new device.

### Load BIOS Defaults

The "Load BIOS Defaults" option loads the troubleshooting default values permanently stored in the ROM chips. These settings are not optimal and turn off all high performance features. You should use these values only if you have hardware problems. Highlight this option on the main menu and press <Enter>. The message below will appear.

Load BIOS Defaults (Y/N)? N

If you want to proceed, type <Y> and press <Enter>. The default settings will be loaded.

### Load Setup Defaults

The "Load Setup Defaults" option loads optimized settings from the BIOS ROM. Use the Setup default values as standard values for your system.

Highlight this option on the main menu and press <Enter>. The message below will appear.

Load Setup Defaults (Y/N)? N

Type <Y> and press <Enter> to load the Setup default values.



### Integrated Peripherals

ROM PCI/ISA BIOS  
INTEGRATED PERIPHERALS  
AWARD SOFTWARE, INC.

IDE HDD Block Mode : Enabled	Onboard Parallel Port : 378/IRQ7
IDE Primary Master PIO : Auto	Onboard Parallel Mode : SPP
IDE Primary Slave PIO : Auto	
IDE Secondary Master PIO : Auto	
IDE Secondary Slave PIO : Auto	
On-Chip Primary PCI IDE : Enabled	
On-Chip Secondary PCI IDE : Enabled	
PCI Slot IDE 2nd Channel : Disabled	
USB Controller : Disabled	
KBC Input Clock : 8MHz	
Onboard FDC Controller : Enabled	
Onboard Serial Port 1 : COM1/3F8	ESC :Quit ↑↓←→ :Select Item
Onboard Serial Port 2 : COM2/2F8	F1 :Help PU/PD/+/- :Modify
Onboard IR Controller : Disabled	F5 :Old Values (Shift) F2 :Color
	F6 :Load BIOS Defaults
	F7 :Load Setup Defaults

The settings on the screen are for reference only. Your version may not be identical to this one.

#### IDE HDD Block Mode

**Enabled** The IDE HDD uses the block mode. The system BIOS will check the hard disk drive for the maximum block size the system can transfer. The block size will depend on the type of hard disk drive.

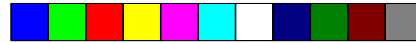
**Disabled** The IDE HDD uses the standard mode.

#### IDE Primary Master/Slave PIO and IDE Secondary Master/Slave PIO

PIO means Programmed Input/Output. Rather than have the BIOS issue a series of commands to effect a transfer to or from the disk drive, PIO allows the BIOS to tell the controller what it wants and then let the controller and the CPU perform the complete task by themselves. Your system supports five modes, 0 (default) to 4, which primarily differ in timing. When Auto is selected, the BIOS will select the best available mode after checking your drive.

**Auto** The BIOS will automatically set the system according to your hard disk drive's timing.

**0-4** You can select a mode that matches your hard disk drive's timing. Caution: Do not use the wrong setting or you will have drive errors.



# 3

## C586VXG System Board User's Manual .....

### On-Chip Primary PCI IDE and On-Chip Secondary PCI IDE

These categories allow you to enable or disable the primary and secondary IDE controller. The default is Enabled. Select Disabled if you want to add a higher performance or specialized controller.

### PCI Slot IDE 2nd Channel

This allows you to designate an IDE controller card inserted into one of the PCI slots as your secondary IDE controller.

*Enabled* The IDE controller card designated as the secondary IDE controller.

*Disabled* No IDE controller card occupying a PCI slot.

### USB Controller

By default, the USB controller is Disabled. To use the USB interface, set this option to Enabled. Refer to Chapter 2 for instructions on connecting the USB ports.

### KBC Input Clock

This is used to select the input clock of your keyboard. The options are: 6MHz, 8MHz, 12MHz and 16MHz. The default is 8MHz.

### Onboard FDC Controller

*Enabled* Enables the onboard floppy disk controller.

*Disabled* Disables the onboard floppy disk controller.

### Onboard Serial Port 1 and Onboard Serial Port 2

*Auto* The system will automatically select an I/O address for the onboard serial port 1 and serial port 2.

*COM1 to COM4* Allows you to manually select an I/O address for the onboard serial port 1 and serial port 2.

*Disabled* Disables the onboard serial port 1 and/or serial port 2.



### Onboard IR Controller

The system board supports IRDA function for wireless connectivity between your computer and peripheral devices. You may not use IRDA and the COM 2 serial port at the same time. If you are using the COM 2 serial port, set "Onboard IR Controller" to Disabled.

To use the IRDA function, follow the steps below.

1. Connect your IRDA cable to connector J7 on the system board.
2. Set "Onboard IR Controller" to Enabled.
3. If Enabled, the following options will appear right after "Onboard IR Controller".

#### IR Address Select

This is used to select an IO address for the IRDA peripheral/device installed. The options are: 3F8H, 2F8H, 3E8H and 2E8H. Default setting: 2E8H.

#### IR Mode

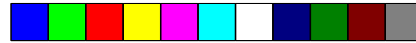
Set "IR Mode" to the type of IRDA standard supported by your IRDA peripheral/device. The options are: IRDA (HP mode) and ASK/RR (Sharp mode). Default setting: IRDA.

#### IR Transmission Delay

If this option is Enabled, transmission of data will be slower. This is recommended when you encounter transmission problem with your device. The options are: Enabled and Disabled.

#### IR IRQ Select

Selects an IRQ for the IRDA peripheral/device installed. The options are: IRQ3, IRQ4, IRQ10 and IRQ11. The default setting is IRQ10.



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## C586VXG System Board User's Manual .....

### Onboard Parallel Port

*378H/IRQ7, 3BCH/IRQ7, 278H/IRQ5* Selects the I/O address and IRQ for the onboard parallel port.

*Disabled* Disables the onboard parallel port.

### Parallel Port Mode

Selects the parallel port mode according to the type of printer device connected to your onboard parallel port. The parallel modes are SPP, EPP/SPP, ECP and ECP/EPP.

## Supervisor Password

If you want to protect your system and setup from unauthorized entry, set a supervisor's password with the "System" option selected in the BIOS Features Setup.

If you want to protect access to setup only, but not your system, set a supervisor's password with the "Setup" option selected in the BIOS Features Setup. You will not be prompted for a password when you cold boot the system.

Use the arrow keys to highlight the "Supervisor Password" option and press <Enter>. The message below will appear.

Enter Password:

Type in the password. You are limited to eight characters. When done, the message below will appear:

Confirm Password:

You are asked to verify the password. Type in exactly the same password. If you type in a wrong password, you will be prompted to enter the correct password again.

To delete or disable the password function, highlight "Supervisor Password" and press <Enter>, instead of typing in a new password. Press the <Esc> key to return to the main menu.



..... Award BIOS Setup Utility

### User Password

If you want another user to have access only to your system but not to setup, set a user's password with the "System" option selected in the BIOS Features Setup.

If you want a user to enter a password when trying to access setup, set a user's password with the "Setup" option selected in the BIOS Features Setup. Using user's password to enter Setup allows a user to access only the "User Password" option that appears on the main screen. Access to all other options is denied.

To set, confirm, verify, disable or delete a user's password, follow the procedures described in the section "Supervisor Password". If you forget your password, refer to the procedure described in the same section.

### IDE HDD Auto Detection

Use this option to detect the parameters for the hard disk drives installed in your system. These parameters will then be automatically entered into the "Standard CMOS Setup". The IDE HDD Auto Detection screen displays the following categories of information: Size, Cylinders, Heads, Precomp, LandZone, Sectors and Mode.

ROM PCI/ISA BIOS  
CMOS SETUP UTILITY  
AWARD SOFTWARE, INC.

HARD DISKS	TYPE	SIZE	CYLS	HEAD	RECOMP	LANDZ	SECTOR	MODE
Primary Master:								
Select Primary Master Option (N=Skip): N								
OPTIONS	SIZE	CYLS	HEAD	PRECOMP	LANDZ	SECTOR	MODE	
2 (Y)	853	827	32	0	1653	63	LBA	
1	853	1654	16	65535	1653	63	Normal	
3	853	827	32	65536	1653	63	Large	
Note: Some OS (like SCO-UNIX) must be "NORMAL" for installation								
ESC: Skip								

The settings on the screen are for reference only. Your version may not be identical to this one.

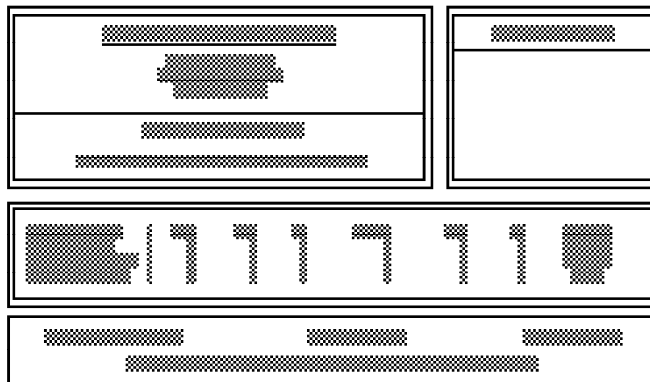
# 3

## C586VXG System Board User's Manual .....

For hard drives larger than 528MB, you would typically select the LBA type. Certain operating systems require that you select Normal or Large. Please check your operating system's manual or Help desk on which one to select.

### HDD Low Level Format

The HDD Low Level Format is designed as a tool to save you time formatting your hard disk. It automatically looks for the necessary information of the drive you selected. This utility also searches for bad tracks and lists them for your reference. Highlight this option and press <Enter>. A screen similar to the one below will appear.



The settings on the screen are for reference only. Your version may not be identical to this one.



**Warning:**

*Do not use this HDD Low Level Format feature for IDE hard drives. They already have been low-level formatted at the factory. Do a high-level format only for those drives. Refer to the manual that comes with your operating system.*





# 3

## ..... Award BIOS Setup Utility

### Save & Exit Setup

When all the changes have been made, highlight "Save & Exit Setup" and press <Enter>. The message below will appear:

Save to CMOS and Exit (Y/N)? N

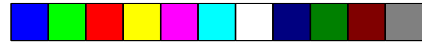
Type "Y" and press <Enter>. The modifications you have made will be written into the CMOS memory, and the system will reboot. You will once again see the initial diagnostics on the screen. If you wish to make additional changes to the setup, press <Ctrl> <Alt> <Esc> simultaneously or <Del> after memory testing is done.

### Exit Without Saving

When you do not want to save the changes you have made, highlight "Exit Without Saving" and press <Enter>. The message below will appear:

Quit Without Saving (Y/N)? N

Type "Y" and press <Enter>. The system will reboot and you will once again see the initial diagnostics on the screen. If you wish to make any changes to the setup, press <Ctrl> <Alt> <Esc> simultaneously or <Del> after memory testing is done.



# 4

C586VXG System Board User's Manual .....

## CHAPTER

# 4

## Desktop Management Interface



## Desktop Management Interface (DMI)

Your system board comes with a DMI built into the BIOS. DMI, along with the appropriately networked software, is designed to make inventory, maintenance and troubleshooting of computer systems easier. With DMI, a network administrator or MIS engineer can remotely access some information about a particular computer system without physically going to it. Quite often a service call may be unnecessary as the problem can be solved remotely.

The DMI utility in the BIOS automatically records various information about your system configuration. Information about the type and speed of CPU, type and amount of memory for each memory slot, BIOS revision level, types of add-in PCI boards and components, certain revision numbers of hardware installed, etc. are automatically detected and stored in the DMI pool, which is a part of the system board's Plug and Play BIOS. Additional information, such as ISA based peripherals, which may not be automatically detected, can be manually recorded in the DMI pool by using the Add DMI menu. The DMI pool data is then verified or updated whenever the system hardware or setup is altered.

### Running the DMI Utility

To run the DMI utility, type: DMICFG.EXE.

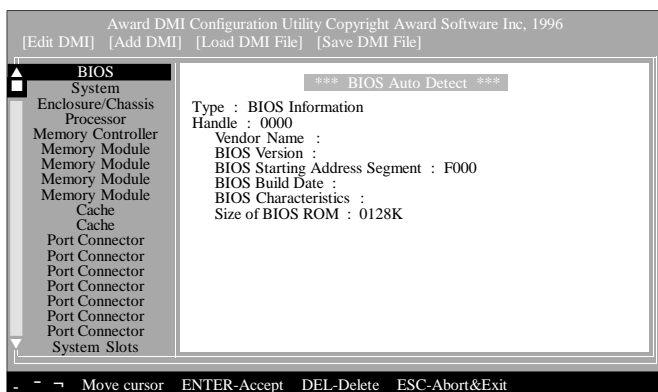
The DMI utility must run in real mode with at least 180K of base memory. Memory managers like HIMEM.SYS (required by Windows) must not be installed. You may do this by using one of the 3 methods listed below.

1. Boot up from a system diskette without the AUTOEXEC.BAT and CONFIG.SYS files,
2. "REM" HIMEM.SYS in the CONFIG.SYS, or
3. Press <F5> during bootup to bypass your AUTOEXEC.BAT and CONFIG.SYS files.

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### Using the DMI Utility



The four menus located on top of the DMI Configuration Utility screen are Edit DMI, Add DMI, Load DMI File and Save DMI File. Use the ← or → (left or right) arrow keys to select a menu from the Menu bar.

On the left side of the screen is a list of the system configuration items. Use the ↑ or ↓ (up or down) arrow keys to select an item.

The commands at the bottom of the screen will allow you to navigate through the various setup menus.

#### Edit DMI

1. Use the ← or → arrow keys to select the Edit DMI menu.
2. Highlight the item on the left screen that you would like to edit by using the ↑ or ↓ arrow keys, then press <Enter>.
3. The cursor will move to the screen you select allowing you to edit information. The screen will also display the auto-detected information.
4. Press <F10> to update the edited information into the flash ROM.



# 4

## Desktop Management Interface

### Add DMI

1. Use the ← or → arrow keys to select the Add DMI menu.
2. Highlight the item on the left screen that you would like to add by using the ↑ or ↓ arrow keys, then press <Enter>.
3. The cursor will move to the screen you select allowing you to enter information about the added item.
4. Press <F10> to save information into the flash ROM.

To view information about the added items, go to the Edit DMI menu.

### Load DMI File

1. Use the ← or → arrow keys to select the Load DMI File menu.
2. The following message will appear.

*Press [Enter] to select DMI file for load*

Press <Enter>.

3. The DMI files will appear on the screen. Select the file you would like to load and press <Enter>.
4. The following message will appear.

*Do you want to execute? (Y/N)*

Type <Y>. All previous DMI structures will be destroyed and the new file will be saved into the flash ROM.

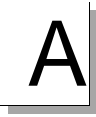
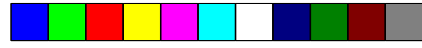
### Save DMI File

1. Use the ← or → arrow keys to select the Save DMI File menu.
2. The following message will appear.

*Press [Enter] to select DMI file for save*

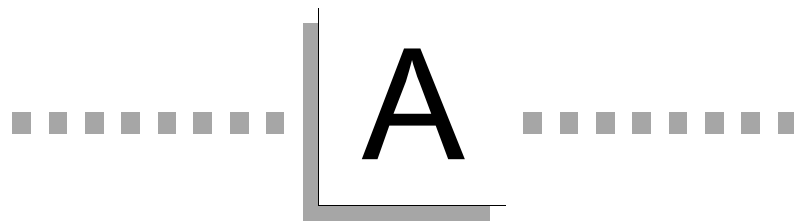
Press <Enter>.

3. Enter the directory and filename under which you would like the DMI file saved.



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# APPENDIX



## DIM and SIM Modules





A

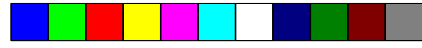
..... DIM and SIM Modules

## Types of Modules

The following modules have been tested with this system board.  
Most untested brands will work but a few may fail to do so.

DIMM	Brand	Chip Number
8MB	NEC	D4516161G5-7JF (SDRAM)

SIMM	Brand	Chip Number
4MB	Fujitsu	81C1000A-70
	OKI	M51440A-70
8MB	OKI	M511000B-70
	NEC	424400-60
	Micron	40447-60
	TI	TMS4400DJ-70
	Micron	MT4C4007-70 (EDO)
	Micron	MT4C4007-60 (EDO)
	NEC	4218165-60 (EDO)
16MB	Hitachi	7400AS-70
	Fujitsu	8117400-70
	Mitsubishi	422A06-70
	Hitachi	5117400AS-70
	NEC	4217400-60
	NEC	4217405-70 (EDO)
32MB	NEC	4217405-60 (EDO)



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## APPENDIX

# B

### Memory and I/O Maps







B

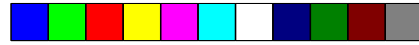
..... Memory and I/O Maps

### Memory Address Map

Address	Name	Function
0000000 to 009FFFF	640KB System Board RAM	System Board Memory
00A0000 to 00BFFFF	128KB Video Display Memory	Reserved for Graphics Display Memory
00C0000 to 00E7FFF	160KB I/O Expansion ROM	Reserved for ROM on I/O Adapter Card
00E8000 to 00FFFFFF	96KB ROM on the System Board	System Board BIOS
0100000 to 7FFFFFFF	Maximum Memory 128MB	System Board Memory

### I/O Address Map

I/O Address	Function
0000-001F	DMA Controller 1, 8237A-5
0020-003F	Interrupt Controller 1, 8259A, Master
0040-005F	Timer, 8254-2
0060-006F	8742 (Keyboard Controller)
0070-007F	Real-time Clock, NMI (Non-maskable Interrupt) Mask
0080-009F	DMA Page Memory, 74LS612
00A0-00BF	Interrupt Controller 2, 8259A
00C0-00DF	DMA Controller 2, 8237A-5
00E8	Shadow RAM and Cache Control Bit
00F0	Clear Numeric Processor Extension Busy
00F1	Reset Numeric Processor Extension
00F8-00FF	Numeric Processor Extension
01F0-01F8	Fixed Disk
0200-0207	Game I/O
0278-027F	Parallel Printer Port 2



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I/O Address	Function
02F8-02FF	Serial Port 2
0300-031F	Prototype Card
0360-036F	Reserved
0378-037F	Parallel Printer Port 1
0380-038F	SDLC, Bisynchronous 2
03A0-03AF	Bisynchronous 1
03B0-03BF	Monochrome Display and Printer Adapter
03C0-03CF	Reserved
03D0-03DF	Color/Graphics Monitor Adapter
03F0-03F7	Diskette Controller
03F8-03FF	Serial Port 1

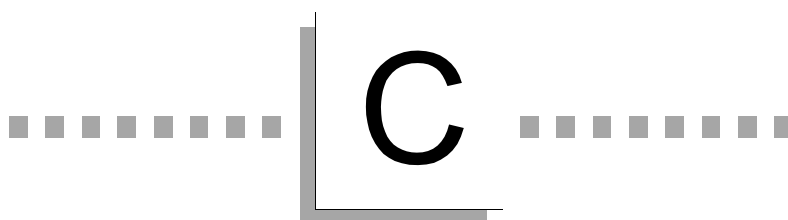


**Note:**

*The I/O address hex 0000 to 00FF are reserved for the system board I/O. Hex 0100 to 03FF are available on the I/O channels.*

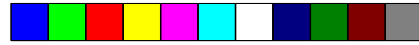


# APPENDIX



## System Error Report





## C586VXG System Board User's Manual .....

When the BIOS encounters an error that requires the user to correct something, either a beep code will sound or a message will be displayed in a box in the middle of the screen and the message, PRESS F1 TO CONTINUE, CTRL-ALT-ESC or DEL TO ENTER SETUP, will be shown in the information box at the bottom. Enter Setup to correct the error.

### POST Beep

There are two kinds of beep codes in the BIOS. One code indicates that a video error has occurred and the BIOS cannot initialize the video screen to display any additional information. This beep code consists of a single long beep followed by three short beeps. The other code indicates that a DRAM error has occurred. This beep code consists of a single long beep.

### Error Messages

One or more of the following messages may be displayed if the BIOS detects an error during the POST. This list indicates the error messages for all Awards BIOSes:

#### CMOS BATTERY HAS FAILED

The CMOS battery is no longer functional. It should be replaced.



**Caution:**

*Danger of explosion if battery incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the battery manufacturer's instructions.*

#### CMOS CHECKSUM ERROR

Checksum of CMOS is incorrect. This can indicate that CMOS has become corrupt. This error may have been caused by a weak battery. Check the battery and replace if necessary.

#### DISPLAY SWITCH IS SET INCORRECTLY

The display switch on the motherboard can be set to either monochrome or color. This indicates the switch is set to a different setting than indicated in Setup. Determine which setting is correct, either turn off the system and change the jumper or enter Setup and change the VIDEO selection.



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..... System Error Report

FLOPPY DISK(S) fail (80)  
Unable to reset floppy subsystem.

FLOPPY DISK(S) fail (40)  
Floppy type mismatch.

Hard Disk(s) fail (80)  
HDD reset failed.

Hard Disk(s) fail (40)  
HDD controller diagnostics failed.

Hard Disk(s) fail (20)  
HDD initialization error.

Hard Disk(s) fail (10)  
Unable to recalibrate fixed disk.

Hard Disk(s) fail (08)  
Sector Verify failed.

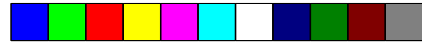
Keyboard is locked out - Unlock the key  
The BIOS detects that the keyboard is locked. Keyboard controller is pulled low.

Keyboard error or no keyboard present  
Cannot initialize the keyboard. Make sure the keyboard is attached correctly and no keys are being pressed during the boot.

Manufacturing POST loop  
System will repeat POST procedure infinitely while the keyboard controller is pull low. This is also used for the M/B burn in test at the factory.

BIOS ROM checksum error - System halted  
The checksum of ROM address F0000H-FFFFFFH is bad.

Memory test fail  
The BIOS reports memory test fail if the memory has error(s).



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## APPENDIX

**D**

## Troubleshooting



# D

..... Troubleshooting

## Troubleshooting Checklist

This chapter of the manual is designed to help you with problems that you may encounter with your personal computer. To efficiently troubleshoot your system, treat each problem individually. This is to ensure an accurate diagnosis of the problem in case a problem has multiple causes.

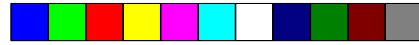
Some of the most common things to check when you encounter problems while using your system are listed below.

1. The power switch of each peripheral device is turned on.
2. All cables and power cords are tightly connected.
3. The electrical outlet to which your peripheral devices are connected is working. Test the outlet by plugging in a lamp or other electrical device.
4. The monitor is turned on.
5. The display's brightness and contrast controls are adjusted properly.
6. All add-in boards in the expansion slots are seated securely.
7. Any add-in board you have installed is designed for your system and is set up correctly.

### Monitor/Display

If the display screen remains dark after the system is turned on:

1. Make sure that the monitor's power switch is on.
2. Check that one end of the monitor's power cord is properly attached to the monitor and the other end is plugged into a working AC outlet. If necessary, try another outlet.
3. Check that the video input cable is properly attached to the monitor and the system's display adapter.
4. Adjust the brightness of the display by turning the monitor's brightness control knob.



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The picture seems to be constantly moving.

1. The monitor has lost its vertical sync. Adjust the monitor's vertical sync.
2. Move away any objects, such as another monitor or fan, that may be creating a magnetic field around the display.
3. Make sure your video card's output frequencies are supported by this monitor.

The screen seems to be constantly wavering.

1. If the monitor is close to another monitor, the adjacent monitor may need to be turned off. Fluorescent lights adjacent to the monitor may also cause screen wavering.

### Power Supply

When the computer is turned on, nothing happens.

1. Check that one end of the AC power cord is plugged into a live outlet and the other end properly plugged into the back of the system.
2. Make sure that the voltage selection switch on the back panel is set for the correct type of voltage you are using.
3. The power cord may have a "short" or "open". Inspect the cord and install a new one if necessary.

### Floppy Drive

The computer cannot access the floppy drive.

1. The floppy diskette may not be formatted. Format the diskette and try again.
2. The diskette may be write-protected. Use a diskette that is not write-protected.
3. You may be writing to the wrong drive. Check the path statement to make sure you are writing to the targeted drive.





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## ..... Troubleshooting

4. There is not enough space left on the diskette. Use another diskette with adequate storage space.

### Hard Drive

Hard disk failure.

1. Make sure the correct drive type for the hard disk drive has been entered in the BIOS.
2. If the system is configured with two hard drives, make sure the bootable (first) hard drive is configured as Master and the second hard drive is configured as Slave. The master hard drive must have an active/bootable partition.

Excessively long formatting period.

1. If your hard drive takes an excessively long period of time to format, it is likely a cable connection problem. However, if your hard drive has a large capacity, it will take a longer time to format.

### Parallel Port

The parallel printer doesn't respond when you try to print.

1. Make sure that your printer is turned on and that the printer is on-line.
2. Make sure your software is configured for the right type of printer attached.
3. Verify that the onboard LPT port's I/O address and IRQ settings are configured correctly.
4. Verify that the attached device works by attaching it to a parallel port that is working and configured correctly. If it works, the printer can be assumed to be in good condition. If the printer remains inoperative, replace the printer cable and try again.



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## C586VXG System Board User's Manual .....

### Serial Port

The serial device (modem, printer) doesn't output anything or is outputting garbled characters.

1. Make sure that the serial device's power is turned on and that the device is on-line.
2. Verify that the device is plugged into the correct serial port on the rear of the computer.
3. Verify that the attached serial device works by attaching it to a serial port that is working and configured correctly. If the serial device does not work, either the cable or the serial device has a problem. If the serial device works, the problem may be due to the onboard I/O or the address setting.
4. Make sure the COM settings and I/O address are configured correctly.

### Keyboard

Nothing happens when a key on the keyboard was pressed.

1. Make sure the keyboard is properly connected.
2. Make sure there are no objects resting on the keyboard and that no keys are pressed during the booting process.

### System Board

1. Make sure the add-in card is seated securely in the expansion slot. If the add-in card is loose, power off the system, re-install the card and power up the system.
2. Check the jumper settings to ensure that the jumpers are properly set.
3. Verify that all SIMMs are seated securely into the SIMM sockets.
4. Make sure the SIMMs are in the correct locations.



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5. If the board fails to function, place the board on a flat surface and seat all socketed components. Gently press each component into the socket.
6. If you made changes to the BIOS settings, re-enter setup and load the BIOS defaults.

